

5.50.6522

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Version 5.5 of PoliteMail brings, um, five significant new features as well as, er, five notable additional enhancements that originated from customer requests! This includes the ability to use Copilot to send a measured message or get metrics, automatic follow-up, the ability to save a post-send message to SharePoint, a new Text Wrap block for Beefree, and more!

Version
5.50

Updates With This Release

New Features

- **DESKTOP ONLINE PMUA** Two independent **AI Writing Assistance** have been made available in PoliteMail! **AI Writing Assistance** generates and revises text inside either the PoliteMail Builder or Beefree, and **Paige, the PoliteMail Agent** creates, sends, and measures Messages and Campaigns through a chat agent.
- **DESKTOP ONLINE PMUA** The **SharePoint** feature lets you publish a PoliteMail email draft to a SharePoint site as a site page. It is designed for sharing or archiving newsletter content with people who have access to the selected SharePoint site.
- **DESKTOP ONLINE PMUA** The **Follow-up** feature automatically sends reminder emails to recipients who have not engaged with an original message. It helps improve read and click rates while avoiding additional messages to people who have already read or interacted with the email.
- **DESKTOP ONLINE PMUA** A 'Learn' link has been added to the PoliteMail interfaces to take you directly to our Training page!
- **ONLINE PMUA** The new **Text Wrap** block allows you to combine text and an image in one block and have the text wrap around the image seamlessly!

Improvements

- **DESKTOP ONLINE PMUA** Recipient Count and Template Name have been added as available columns on the **Message List** page.
- **ONLINE PMUA** Editing a **Text** block in Beefree has been overhauled to be easier to use.
- **ONLINE PMUA** Saving a Message now allows updating or overwriting an existing Template with the same name.
- **ONLINE PMUA** French Canadian and Simplified Chinese have been added to the **Language** feature!
- **ONLINE PMUA** A setting has been added that will save a copy of each successfully sent Message to the sender's Sent Items folder in Exchange Online to assist with compliance.
- **ONLINE PMUA** The language drop-down in the PoliteMail Builder for PMO has been updated to match those shown in Beefree for a consistent experience.



Fixes

General



- **DESKTOP** **ONLINE** **PMUA** Fixed an issue where the Actional Email Developer Dashboard would not display.
- **DESKTOP** **ONLINE** **PMUA** Fixed an issue where global settings could not be turned off.
- **DESKTOP** **ONLINE** **PMUA** Fixed an issue where Graph logins were generating a CSP Error and no Graph token for GCC customers.
- **ONLINE** **PMUA** Fixed an issue where the From entry would glitch and could not be edited.

Message Sending

- **ONLINE** **PMUA** Fixed an issue where regular attachments would disappear from the original message when doing a Preflight Test Send.

PoliteMail Builder/ Beefree Editor

- **ONLINE** **PMUA** Fixed an issue where a new Draft opened blank after deleting or sending the original.
- **ONLINE** **PMUA** Fixed an issue where the Manager or Administrator was unable to delete user Beefree Templates.

Metrics & Reporting

- **DESKTOP** **ONLINE** **PMUA** Fixed an issue where the Sent Count in Segmented Lists was incorrect.
- **DESKTOP** **ONLINE** **PMUA** Fixed an issue where custom responses in a Feedback Poll were showing only the default values in the Metrics Report.