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Version 5.5 of PoliteMail brings significant new features as well as additional enhancements that originated from customer requests! This includes the ability to use Copilot to send a measured message or get metrics, automatic follow-up, the ability to save a post-send message to SharePoint, a new Text Wrap block for Beefree, and more!



Updates With This Release

Applies to the New PoliteMail app Applies to the Legacy PoliteMail app

New Features

- Two independent AI capabilities have been made available in PoliteMail! **AI Writing Assistance** generates and revises text inside either the PoliteMail Builder or Beefree, and **Paige, the PoliteMail Agent** creates, sends, and measures Messages and Campaigns through a chat agent.
- The Post to SharePoint feature lets you publish a PoliteMail Message to a SharePoint site as a site page. It is designed for sharing or archiving newsletter content with people who have access to the selected SharePoint site.
- The Auto Follow-Up feature automatically sends reminder emails to recipients who have not engaged with an original message. It helps improve read and click rates while avoiding additional messages to people who have already read or interacted with the email.
- A 'Learn' link has been added to the PoliteMail interfaces to take you directly to our Training page!
- The new Text Wrap block for Beefree allows you to combine text and an image in one block and have the text wrap around the image seamlessly!

Improvements



- Recipient Count and Template Name have been added as available columns on the Scheduled Sends page.
- Editing a Text block in Beefree has been overhauled to be easier to use.
- Saving a Message now allows updating or overwriting an existing Template with the same name.
- French Canadian and Simplified Chinese have been added to the Multi-Language Templates feature!
- Settings have been added at the Admin and User level that will save a copy of each successfully sent Message to the sender's Sent Items folder in Exchange Online to assist with compliance.
- The language drop-down in the PoliteMail Builder for PMO has been updated to match those shown in Beefree for a consistent experience.

Fixes



General

- Fixed an issue where the Actional Email Developer Dashboard would not display.
- Fixed an issue where global settings could not be turned off.
- Fixed an issue where Graph logins were generating a CSP Error and no Graph token for GCC

customers.

- Fixed an issue where the From entry would glitch and could not be edited.

Message Sending

- Fixed an issue where regular attachments would disappear from the original message when doing a Preflight Test Send.

PoliteMail Builder/ Beefree Editor

- Fixed an issue where a new Draft opened blank after deleting or sending the original.
- Fixed an issue where the Manager or Administrator was unable to delete user Beefree Templates.

Metrics & Reporting

- Fixed an issue where the Sent Count in Segmented Lists was incorrect.
- Fixed an issue where custom responses in a Feedback Poll were showing only the default values in the Metrics Report.

PoliteMail