Images not automatically downloading in iOS

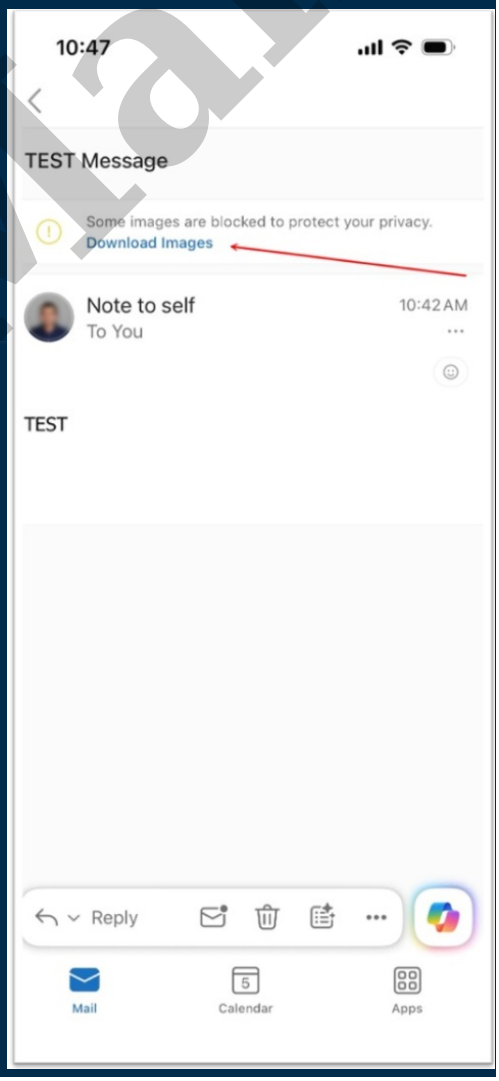
Last Modified on 10/01/2026 4:26 pm EDT

Applies To: New PoliteMail Legacy PoliteMail

Version: 4.9+ 5.0+

Starting in April 2026, Microsoft began implementing a new policy on the Outlook mobile app where images will automatically load only from senders designated as Safe Senders. This is a setting that can be found in Intune (Block external images).

More information about this change may be found here, with details on the setting here.



PoliteMail