

Rounded corners not displaying on mobile device

Last Modified on 06/01/2026 4:46 pm EDT

Applies To: PoliteMail Desktop PoliteMail Online PMUA PoliteMail M365

Version: 5.0 5.1 5.2 5.3+

Generally, the rounded corner effect on an image will display when viewed on a mobile device UNLESS the stack order for the message is changed. Although the preview will show all images with rounded corners, rounded corners will not display after a row where the stack order is reversed.

This is a rare use case, but is important to know if you encounter it. This issue is known by Beefree Support, but there is no planned fix at this time as any fix will negatively affect the rendering in other parts of the message.

Stack order on mobile

