Changing the Display Name for the From address

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Applies To: ■ New PoliteMail ☐ Legacy PoliteMail

Version: ☐ 4.9 ☐ 5.0 ☐ 5.1 ☐ 5.2 ■ 5.25+

Sometimes you may want to temporarily change the display name (that is, the name that shows next to the email address) in the From field. For example, if the email is coming from noreply@companyname.com, you might want the display name to say 'Communications' instead of something more generic.

In PoliteMail Online, you can easily do this by deleting your current From address in the From field and replacing it with your desired display name followed by the From address in angle brackets:

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Santa Claus <no-reply@company.com>
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PoliteMail