

# How can I clear or flush Graph Tokens to force a new login?

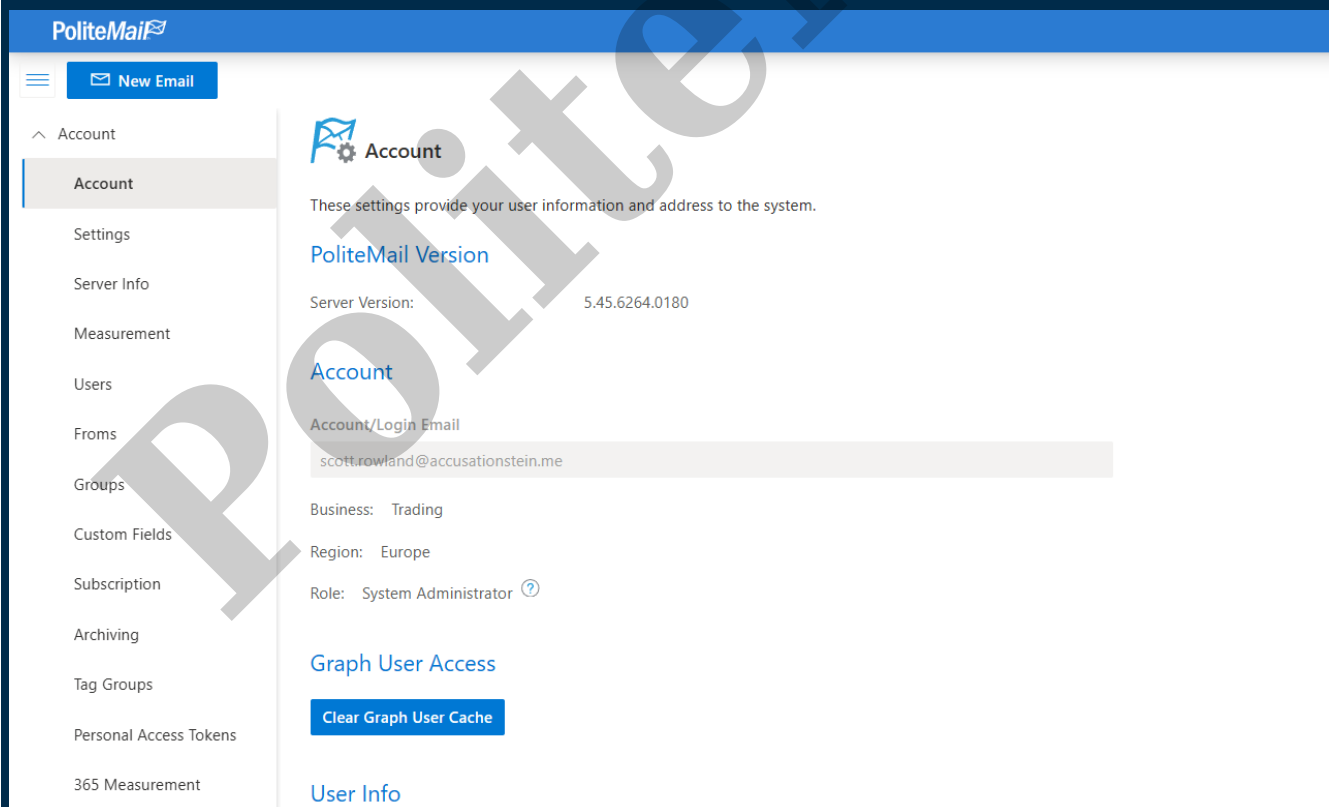
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Applies To:  PoliteMail Desktop  PoliteMail Online  PMUA  PoliteMail M365

Version:  4.9x  5.0 - 5.4  5.45+

If permissions or claims change, it helps to have quick way to clear existing tokens.

- Under the **Account** section of PoliteMail in either PoliteMail for the Windows desktop or PoliteMail Online, if you are already connected to Graph, you will see a button that says 'Clear Graph User Cache'. Clicking on it delete the token.
- Once done, you are no longer connected to Graph, and the button will change to say 'Graph Login', which will acquire a new Graph Delegated token when clicked.



The screenshot shows the PoliteMail user interface. On the left is a navigation menu with options like 'New Email', 'Account', 'Settings', 'Server Info', 'Measurement', 'Users', 'Froms', 'Groups', 'Custom Fields', 'Subscription', 'Archiving', 'Tag Groups', 'Personal Access Tokens', and '365 Measurement'. The main content area is titled 'Account' and contains the following information:

- PoliteMail Version**: Server Version: 5.45.6264.0180
- Account**: Account/Login Email: scott.rowland@accusationstein.me
- Business**: Trading
- Region**: Europe
- Role**: System Administrator
- Graph User Access**: A blue button labeled 'Clear Graph User Cache' is visible.
- User Info**: A link to view user information.