

# 5.45.6262

Last Modified on 05/19/2026 8:28 pm EDT

## The Workflow Update

Version  
5.45

PoliteMail 5.45 adds real-time Beefree editing, commenting, multi-language templates, and a new approval workflow for reviewing messages before sending! It also improves everyday usability to make template creation, review, localization, and send prep faster and easier.

## Updates With This Release

### New Features

- **DESKTOP ONLINE PMUA M365** Users of PoliteMail can now send requests for others to review their Message before it goes out with the new feature!
- **DESKTOP ONLINE PMUA** Metrics Reports now have an enhanced button to view all Messages, Preflights Hidden, or Preflights Only.
- **ONLINE PMUA** are now supported in PMO. While Smart Attachments are recommended, this option eliminates a feature that Desktop had that PMO did not.
- **ONLINE PMUA** is now available in Beefree, allowing multiple PoliteMail users to edit a message concurrently!
- **ONLINE PMUA** is now available in Beefree! This means you can leave comments about a Template for others to review, very useful if the two of you are not online at the same time and thus Collaborative Editing is not an option.
- **ONLINE PMUA** Quickly translate a Message to the language(s) of your recipients with in Beefree, all in one send!

### Improvements

- **DESKTOP ONLINE PMUA** A setting has been added in the Account section to quickly and reconnect with a new one.
- **PMUA** PMUA now has persistent states, so the last page you were on in PMUA will be the next page that loads when you return to it!
- **PMUA** Using Outlook on the Web with a Mac? Now you can connect to PMUA!



### Fixes



#### General

- **DESKTOP ONLINE PMUA** Fixed an issue where the Graph login dialog appeared when users tried to access their preferences.
- **DESKTOP ONLINE PMUA** Fixed an issue where the Subscription link failed to generate.
- **DESKTOP ONLINE PMUA** Fixed an issue where disabling in the settings did not gray out the option in the Message.
- **ONLINE PMUA** Fixed an issue where the Request Support page failed to load.

- **M365** Fixed an issue where the default Send Method was not shown correctly.

## Message Sending

- **DESKTOP** Fixed an issue where adding a Smart Attachment with French characters caused a warning on send.
- **ONLINE PMUA** Fixed an issue where subject lines with too many characters created an incorrect warning message.
- **ONLINE PMUA** Fixed an issue where messages were not sending to recipients with special characters in the address.
- **ONLINE PMUA** Fixed an issue where 'Suppress Auto Replies' toggled on and off as recipients were added or removed.

## PoliteMail Builder/ Beefree Editor

- **DESKTOP** Fixed an issue where Recipients were not being saved even when the 'Save Recipients' setting is set to 'true'.
- **ONLINE PMUA** Fixed an issue where exporting a Message as a PDF rendered a page break in the middle of the Message.
- **ONLINE PMUA** Fixed an issue where Templates with an apostrophe in the name could not be searched for in the Beefree Editor.
- **ONLINE PMUA** Fixed an issue where the background color of a Template Section would not update.

## Metrics & Reporting

- **DESKTOP ONLINE PMUA** Fixed an issue where deleting all Messages from a Campaign deleted the Metrics reports of the individual Messages as well.
- **DESKTOP ONLINE PMUA** Fixed an issue where adding the 'Sender' column to the Messages list was not working.
- **ONLINE PMUA** Fixed an issue where viewing Metrics on a Campaign report with a large volume of sends caused PoliteMail to freeze.