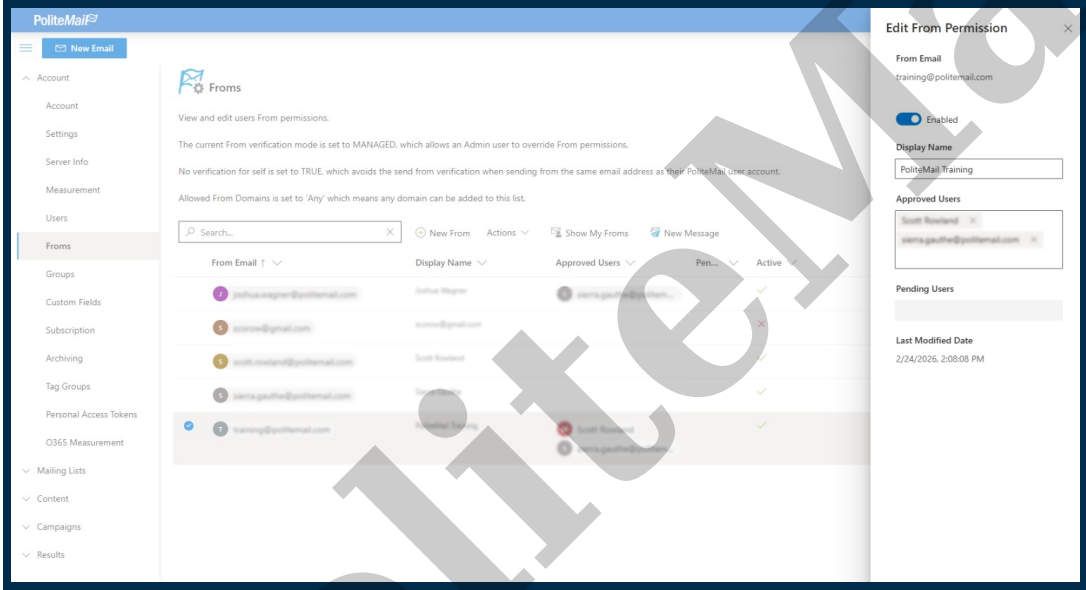
How do I change the Display Name for a From address?

Last Modified on 10/01/2026 4:25 pm EDT

Applies To: ■ New PoliteMail ■ Legacy PoliteMail

Version: ☐ 4.9 ☐ 5.0 ☐ 5.1 ■ 5.2+



From **Account > Froms**, you can view a list of From addresses. Click on any to open the panel on the right to change the Display Name.

A changed Display Name here will NOT overwrite a Display Name for a From address that exists in the Address Book and is Trusted; changing the Display Name for a real address in Outlook/Exchange requires the change to be made in the Microsoft portal (Exchange, EntraID, etc.).

PoliteMail