Outlook freezes when I add Bullet Points

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Applies To: ☐ New PoliteMail ■ Legacy PoliteMail

Version: ■ 4.9+ ■ 5.0+

If you encounter a situation where you are trying to add bullets to a Template Section in Outlook and the message freezes, this is likely due to your settings in Outlook conflicting with the COM Addin.

1. Go to **File > Options > Mail > Editor Options > Advanced**
2. Make sure that 'Use Normal style for bulleted or numbered lists' is checked.

PoliteMail