

Segmentation Settings

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Applies To: ☒ PoliteMail Desktop ☒ PoliteMail Online ☐ PoliteMail M365

Version: ☐ 4.94 ☐ 4.97 ☒ 5.x

Segmentation Settings

In Version 5 of PoliteMail, there are two settings which control the segmentation reports output: Segment Size (108) and Segment Limit (213).

- **Segment Size** sets the minimum segment size for reporting. This can be used to enforce privacy policies where a reporting segment of 1 is effectively individual measurement.
- **Segment Limit** sets the maximum number of reporting segments generated per send.

	Segment Size	Segment Limit
ID	108	213
app_key	SegmentSize	SegmentLimit
display_name	Segment Size	Segment Limit
value	25	200
group	Software Scaling	Software Scaling
sub_group	Sending	Sending
edit_role	-1	-1
view_role	-1	-1
scope_json	{"Scopes":["Send Service"]}	{"Scopes":["Send Service"]}
allowed_values	NULL	NULL
on_change_message	NULL	NULL

Notes

- The first setting above (segmentSize) was (and still is currently) in the Send Service config.
- The second setting appears to be new, and must be scaled appropriately to match the number of segments which can possibly be generated for a site (example: At&t has nearly 200).
- Both of these settings are visible in the Advanced section of the PoliteMail Management Console (SegmentLimit is near the bottom, not in alphabetical order with the other settings).

WARNING: If these settings are not set properly at the time of upgrade/installation, the segments will not be created in the database and the reporting could be missing segments. We are working on a method to recover the segments and will update this article accordingly.