

How do I open a previously sent message?

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Applies To: ☒ PoliteMail Desktop ☐ PoliteMail Online ☒ PoliteMail M365

Version: ☒ 4.9 ☒ 5.0 ☒ 5.1+

In PoliteMail for the Outlook desktop, you can access it in your Sent folder. Note that PoliteMail Online does not have a Sent Items folder, so this option is not available.

For the metrics, you can to POLITEMAIL > Results > Messages and double-click on the message. This is available in both PoliteMail for the desktop as well as PoliteMail Online, although viewing metrics is not available in PoliteMail for Microsoft 365.