"Secured" vs "Shared" Content

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Applies To: ■ New PoliteMail ■ Legacy PoliteMail

Version: ☐ 4.94 ☐ 4.97 ■ **5.x**

In version 5.0 of PoliteMail, you have the option of making some content items, such as Images, Links, and Smart Attachments, Shared and/or Secured.

> In earlier versions of PoliteMail, a similar version of this functionality existed and content items could be marked as 'Public' or 'Private'.

Shared Items

Shared items are available for all other users of your PoliteMail account to access and use for their own measured messages.

- You may also see options for the Business and/or Region. Setting these will share the item only within the specific business unit or region, respectively. If these menus are kept as 'Unassigned', the item will be available to all users.

Secured Items

When an item is marked as **Secured**, it can only be accessed by users on your internal network.

- If there are recipients in a measured message that access the message from outside of the network, any secured items will simply not appear at all.
- Secured content can only be accessed if you are using Single Sign-On (SSO) via Entra ID.

PoliteMail