


Are recipients or From addresses included when I save a Template?

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Applies To:  PoliteMail Desktop  PoliteMail Online  PoliteMail M365

Version:  4.9  5.0  5.1+

By design, recipients (the To, cc, and bcc fields) are NOT included when you save a Template. This helps prevent Messages from accidentally being sent to the wrong lists and/or recipients. Note, however, that recipients ARE included in .

Because some users that have access to the Template might not have access to the same From address(es), the same currently applies to From addresses as well.