Using a Template with Missing Content Items

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Applies To: ■ New PoliteMail ■ Legacy PoliteMail

Version: ☐ 4.94 ☐ 4.97 ■ **5.x**

Sometimes you might load a Template and try to send out a message that contains content items that is missing in PoliteMail (for example, if it was in PoliteMail but have been deleted). When this happens and you send the message, you will see a pop-up window that says "PoliteMail is unable to verify that the following content is available:". It will then list the items and ask you if you want to proceed.

You can proceed if you like, although we recommend you at least do a Preflight Test Send first to see if everything looks ok.

This window can also be turned off by your Administrator.

PoliteMail