

When I delete an email in Scheduled Sends, will the email still go out?

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Applies To: PoliteMail Desktop PoliteMail Online PoliteMail M365

Version: 4.9 5.0 5.1+

No.

To delete a scheduled send, go to **PoliteMail > Campaigns > Scheduled Sends**. Click on the message you want to delete. Click the X button next to "Actions" to delete the Scheduled Send.

You can also disable a send if you need to stop it. Please note that you can not do this if the message is already in the process of being sent.

To disable a send, click the **Edit** button. In the second column with the envelop and clock icon, UNcheck the box. This will disable the send. Your message will still be there and you can enable it by checking it again once you are ready for it to go out. If it's past the message's scheduled send time, it will send out immediately.