

Direct Replies To

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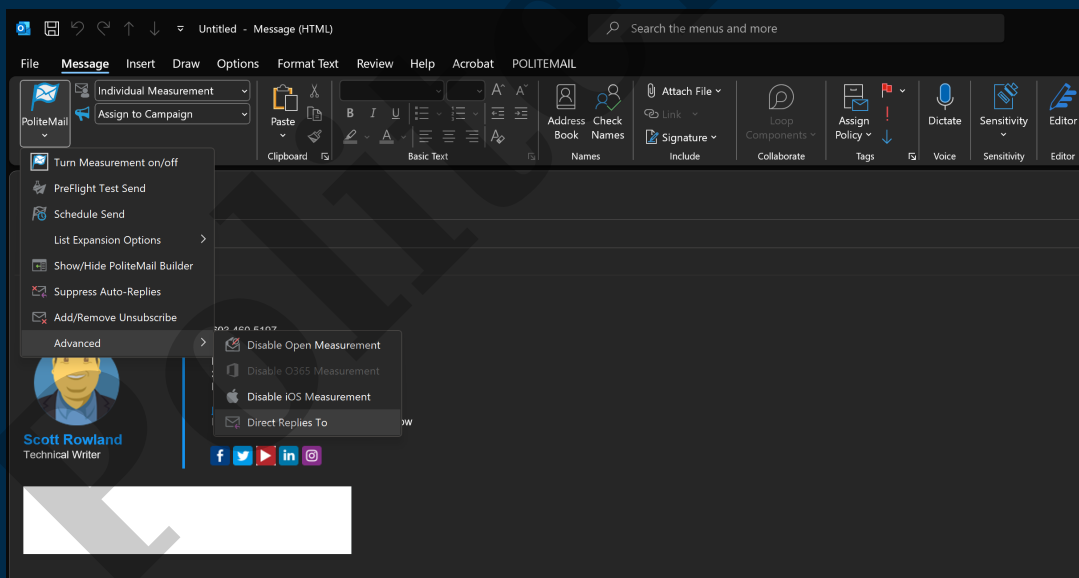
Applies To: ■ PoliteMail Desktop ■ PoliteMail Online ■ PoliteMail M365

Version: ■ 4.9 ■ 5.0 ■ 5.1+

A user can specify a different inbox for bounces to be returned to. Using this method, you can keep one sending account free from any undeliverables, and use a separate sending account to monitor bounces.

1. Open a New Message in PoliteMail.

- **DESKTOP** Under the PoliteMail flag pull-down menu, choose **Advanced > Direct Replies To**.
- **ONLINE** Click on the 'Send Options' button and select **Direct Replies To**.
- **M365** Click on the drop-down arrow to the right of the big 'Send & Measure' button and select **Direct Replies To**.



2. Now specify which email address from your Global Address Book you'd like the bounces to be returned to, and then click on 'Save Changes'.

Direct Replies To

Replies Direct To: Modify

Undeliverables Direct To: Modify

Back Save changes

PoliteMail