Direct Replies To

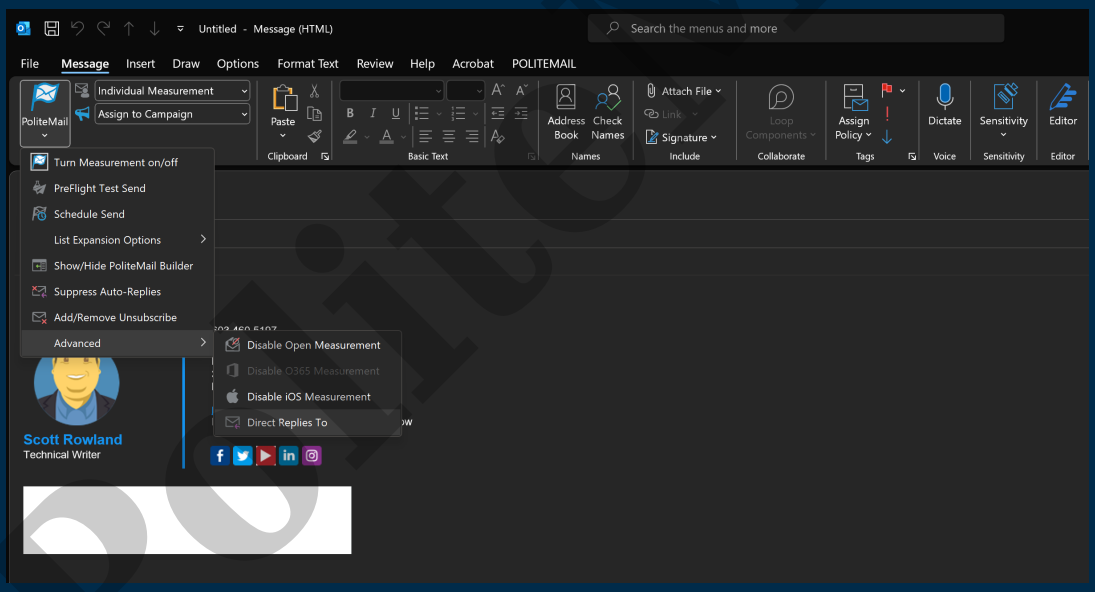
Last Modified on 10/20/2026 8:30 am EDT

Applies To: New PoliteMail Legacy PoliteMail

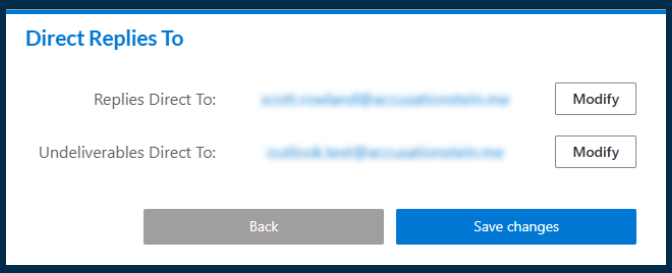
Version: 4.9+ 5.0+

A user can specify a different inbox for bounces to be returned to. Using this method, you can keep one sending account free from any undeliverables, and use a separate sending account to monitor bounces.

1. Open a New Message in PoliteMail.
   - Legacy Under the PoliteMail flag pull-down menu, choose **Advanced** > **Direct Replies To**.
   - New Click on the 'Send Options' button and select **Direct Replies To**.



2. Now specify which email address from your Global Address Book you'd like the bounces to be returned to, and then click on 'Save Changes'.



PoliteMail