How does the From address display when I send a message?

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Applies To: New PoliteMail Legacy PoliteMail

Version: 4.9+ 5.0+

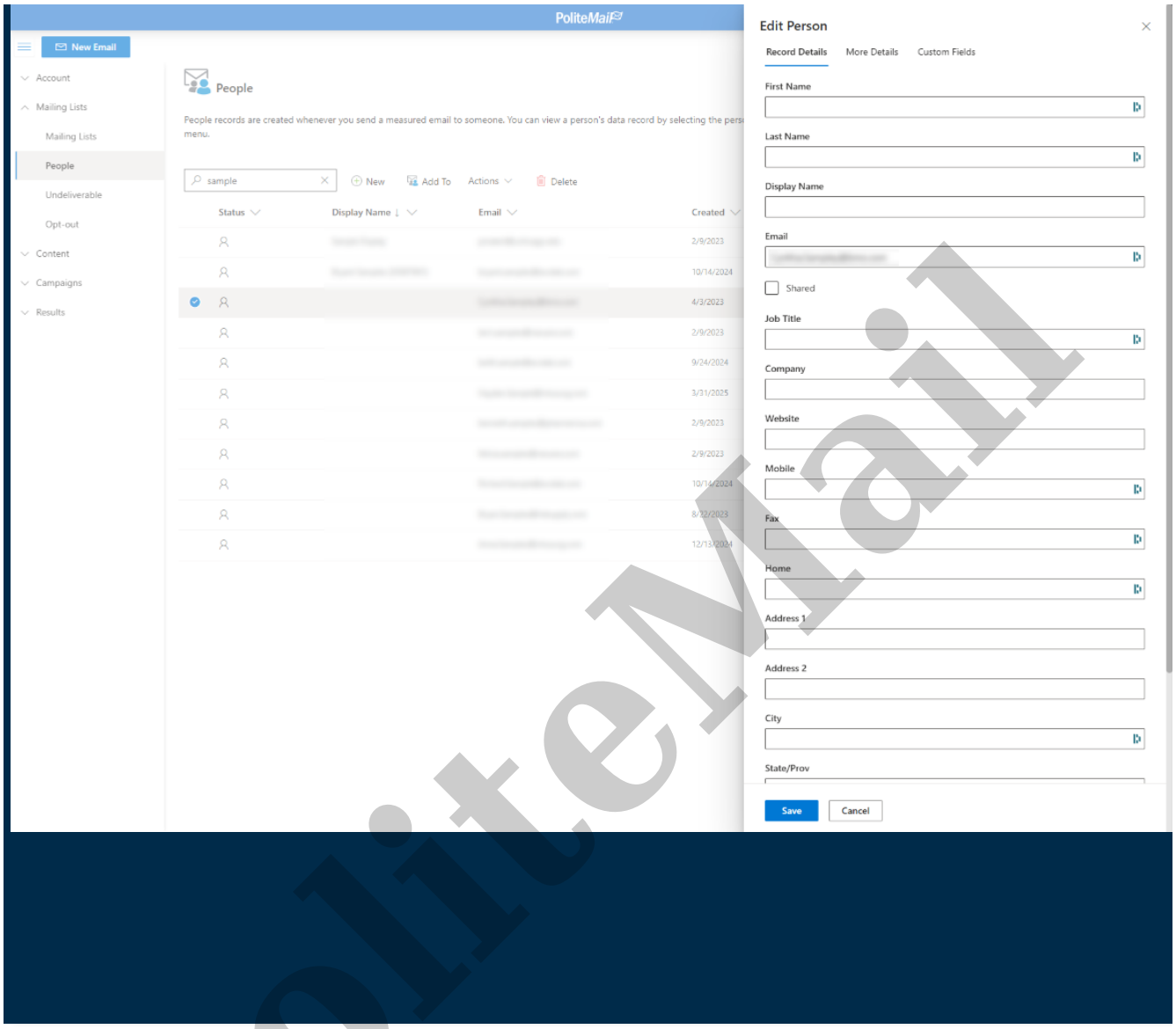
Your **Entra ID display name** will be used if 1) you are using a Receive Connector, 2) PoliteMail messages are configured to be treated as internal, and 3) you are NOT using a Mail Gateway. The contact or mailbox must also be available.

Your **PoliteMail Display Name** will be used if the contact or mailbox is not available in Entra ID, messages are not configured to be treated as internal, or if you are using a Mail Gateway.

Changing the PoliteMail Display Name

1. Go to your PoliteMail Settings and select **Mailing Lists > People.**
2. Select the person to update. A panel will open on the right for you to enter the new information, including the Display Name.
3. Click 'Save'.

PoliteMail


PoliteMail
New Email
Account
Mailing Lists
Mailing Lists
People
Undeliverable
Opt-out
Content
Campaigns
Results
People
People records are created whenever you send a measured email to someone. You can view a person's data record by selecting the pers
menu.
sample
New
Add To
Actions
Delete
Status
Display Name
Email
Created
2/9/2023
10/14/2024
4/3/2023
2/9/2023
9/24/2024
3/31/2025
2/9/2023
2/9/2023
10/14/2024
8/22/2023
12/13/2024
Edit Person
Record Details
More Details
Custom Fields
First Name
Last Name
Display Name
Email
Shared
Job Title
Company
Website
Mobile
Fax
Home
Address 1
Address 2
City
State/Prov
Save
Cancel

PoliteMail