What do the different Send Statuses mean?

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Applies To: ■ PoliteMail Desktop ■ PoliteMail Online □ PoliteMail M365

Version: ☐ 4.94 ☐ 4.97 **■ 5.**x

Send Status

The Scheduled Sends window now displays icons that indicate the current status of each message. This replaces automated email notifications, which can be a distraction and are quickly outdated.



Use Case: If a user needs to cancel a scheduled message to update the contents, they can view all statuses at a glance from the Send Status window. They can then select the message they need to change and edit it from the 'Actions' button.

Status Descriptions

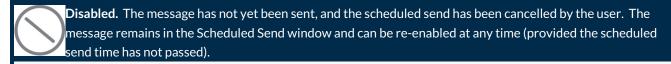
Icon Description



Queued. The message has been added to the send queue for delivery at the specified time.



ssage is in the process of being sent. The time to send may vary significantly depending on and number of recipients.





has a small being a tolong delivery. This is usually caused by a disruption at the SMTP server, such as

Other Notes



