

How do I send from a different email address?

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Applies To: ■ PoliteMail Desktop ■ PoliteMail Online ■ PMUA ■ PoliteMail M365

Version: ■ 4.9 ■ 5.0 ■ 5.1+

Sometimes you may want to send a message from a different or shared email address, such as sending on behalf of someone else or from communications@company.com, for example.

PoliteMail has three different From Verification modes that are set up by your Administrator: None, Managed, and Strict.

* **None** means that you can change the from address to any valid email address you wish.

* **Managed** means that an Administrator must set up and approve any email address you wish to send from. If you enter an email address that you are not yet approved to use, the Administrator will be notified to give approval first.

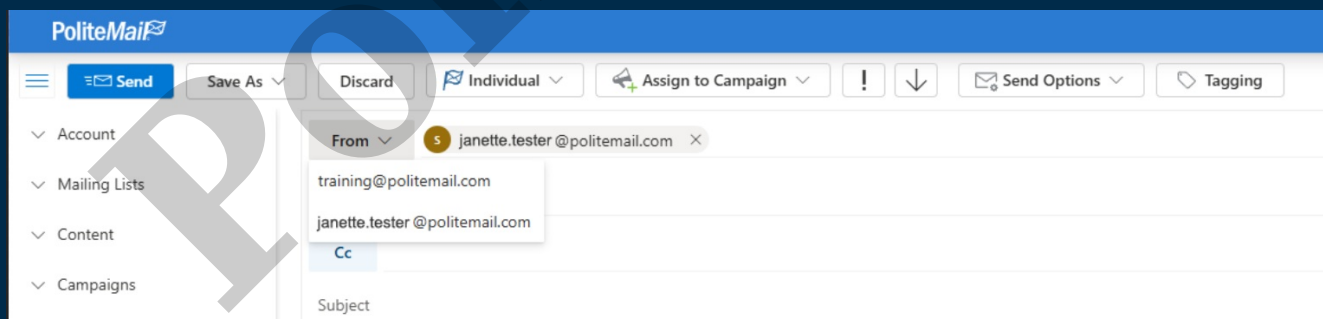
* **Strict** means all from addresses have been set and an Administrator cannot approve any requests.

Click the tab below that corresponds to the PoliteMail interface you are using:

Desktop

PoliteMail Online PMUA

PoliteMail for M365



Entering an Invalid From Address

If you enter an invalid From address, Outlook for the Desktop will return an error and the send will be canceled. In PoliteMail Online or PoliteMail for M365, however, the message will fall back to your default PoliteMail mailbox.