

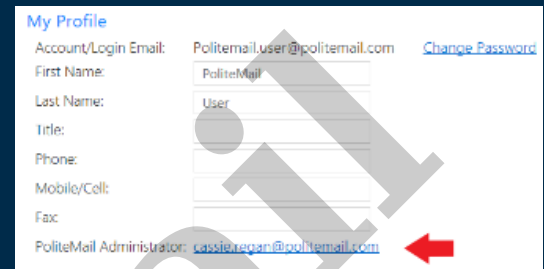
Who is my Administrator?

Last Modified on 10/20/2025 2:20 pm EDT

Version 5: Please submit a case to we can access your account and look it up for you.

Version 4.5+: When viewing your profile, your administrator will display on the bottom row.

If your user role is Administrator, or you are unable to access My Profile because you can't login, you will need to submit a case so we can access your account and look it up for you.



The screenshot shows a 'My Profile' form with the following fields:

- Account/Login Email: Politemail.user@politemail.com [Change Password](#)
- First Name: PoliteMail
- Last Name: User
- Title:
- Phone:
- Mobile/Cell:
- Fax:
- PoliteMail Administrator: cassie@regan@politemail.com

A red arrow points to the 'PoliteMail Administrator' field, specifically to the email address.