

# Can I access PoliteMail from this Knowledge Base?

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You cannot access PoliteMail directly from this Knowledge Base, since access and configuration is specific to your organization.

- You can access PoliteMail from Outlook for the Windows desktop if it has been installed; you will see PoliteMail as an option in the Ribbon.
- You can access PoliteMail from Microsoft 365 if it has been installed; you will see the PoliteMail icon in the addins section of the Ribbon and this will open the PoliteMail panel on the right.
- You can access PoliteMail Online by entering the url in your browser. The url is typically your hostname followed by a pmail subdomain, such as [companyname.pmail2.com](http://companyname.pmail2.com).