Am I Logging On to PoliteMail with Single Sign-On or Password Authentication?

Applies To: ■ PoliteMail Desktop ■ PoliteMail Online ■ PoliteMail M365 Version: 4.9 5.0 5.1+ If you are not sure if your authentication is Single Sign-On or Password Authentication, click PoliteMail > Server Connection. Then click OK in the Server Connection box. If your screen looks like this, then you are Password Authentication: Sign in politemailuser@politemail.com If your screen does not look like this, then you are Single Sign-On and you must contact your IT department for your credentials. Your organization may have a branded login page (below is an example of how Single Sign-On looks when using Microsoft Office). However, you may want to first try to close and restart Outlook. Sometimes that resolves problems with logging in. Microsoft Sign in Email, phone, or Skype Sign-in options