What are the settings for System Admins?

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System Administrator Settings

There are over 240 settings available to System Administrators! The table below lists the settings in alphabetical order with a description, followed by the section(s) and subsection the setting may be found in (many settings are in more than one location for easier searching).

Because there are so many settings, you can use Ctrl-F to find a specific setting you may be looking for.

Beware: Make sure you know what you're doing! Changing these settings can cause PoliteMail to cease to function properly if these setting are inaccurately edited.

Setting Name	Description	Section(s)	Subsection
Account Name	Do not modify. Account name is set by PoliteMail during licensing.	Server, API	Licensing
Account Report Cache Interval	The duration, in seconds, to cache the Account Report in the browser before refreshing data from the server. Default is 86,400 (1 day).	Incoming	Software Scaling
Admin Email	Email address of the primary admin user.	Server, API	Licensing
Advanced SMTP Routing	True/False. Enables or disables advanced SMTP routing.	Send Service	Sending
AI Writing Assistant	Toggles the AI Writing Assistant feature in the PoliteMail Builder for PMO.	Server, API	Feature Toggles
Allow HTML Personalization	True/False. True allows Personalization fields with HTML code snippets.	Server, API, Graph Mailer, Send Service	UI Overrides
Allow Identity Provider to Initiate Sign In	True/False. If true, allows the identity provider to sign on and InResponseTo is not required in the assertion.	Server, API	SAML
Allow Multiple Login Sessions	True/False. True allows a user to run PoliteMail in multiple sessions.	Server, API	Security
Allow Override Word Count	Allows a word count of a message to be manually overridden.	Server, API	UI Overrides
Allow Unicode Recipient	True/False. If true, allows Unicode recipients.	Send Service	Sending
Allowed From Domains	Enter a domain to restrict from address to. Default is 'any'.	Server, API	Enforcement

Setting Name	Description	Section(s)	Subsection
Allowed Languages	Determines the languages available to PoliteMail users to offer multilanguage templates with Beefree. Select up to 20.	API	Beefree Editor
Allowed List Recipients	The minimum number of needed recipients on a message before whitelisting is enforced. Default is 25.	Server, API	Enforcement
Allowed Measurement Modes	Restricts or enables send modes. This does not set the default, merely which are available.	Server, API	Enforcement
Allowed PoliteMail Users	Sets the number of licensed users for this account.	Server, API	Licensing
Always use Brand Theme Link Colors	True/False. If true, Outlook links will initially use the link colors for the first or default Brand Theme, without adding a Template Section.	Server, API	UI Overrides
API Sending Enabled	True/False. True enables an API sending license.	Server, API	Licensing
App Folder	The name of the folder the PoliteMail application is running from.	Server, API	Routing
Application Host Site	The name of the PoliteMail server.	Server, API, Incoming, Send Service, Graph Mailer, Syncronym	Routing
App Registration Switch Requested	Request for OpenID App Registration Configuration switch to be initiated	Server, API	OpenID
Approval Workflow	Enables/Disables the Approval Workflow feature.	Server, API, Send Service, Graph Mailer	Feature Toggles
Archive Service Database ID	Set by PoliteMail. The identifier that prevents deadlocks between the Archive Service and Syncronym.	Archive Service	Services
Archive Service Query Timeout	The duration, in seconds, for SQL queries to be allowed to run before timing out. Default is 7200 (2 hours).	Archive Service	Database Connections
Attachment Cache Interval	The time, in seconds, to cache attachments in server memory before reloading from the database.	Incoming	Software Scaling
Attachment Encoding	Drop-down that selects the encoding method used for attachments.	Send Service, Graph Mailer	Security
Authenticate on measured links	True/False. If true, requires users to authenticate against measured links.	Server, API, Send Service, Graph Mailer	Security
Authentication Mode	Sets the PoliteMail server-wide authentication mode (password, Oauth2, SSO, etc	Server, API	Mode

Setting Name	Description	Section(s)	Subsection
Auth Token Cache Expire	The duration in dd.hh:mm:ss for how often the PoliteMail server will check for expired user authorization tokens. Default is 5 minutes.	Server, API	Security
Auth Token Expire	The duration in dd.hh:mm:ss for the lifespan of a user token. Default is 1 day.	Server, API	Security
Auto Create OAuth Users	True/False. When true, PoliteMail automatically creates user accounts on authentication with the identity provider.	Server, API	User Creation
Auto Follow Up	Enables/Disables the Auto Follow Up feature in PMO.	Server, API, Send Service, Graph Mailer	Feature Toggles
Auto Save Email	Toggles the auto-save feature of messages for all PoliteMail users.	Server, API	Sending
Azure Active Directory Endpoint	The url used to access EntraID, such as https://graph.microsoft.com/.default.	API, Archive Service, Server, List Service	Graph
Azure Cloud	Sets which Azure Cloud will be used by PoliteMail.	API, Archive Service, Server, Graph Mailer, List Service	Graph
Base Open Interval	The base number, in milliseconds, to record a message Open.	Incoming	Metrics and Data
Beefree Content Defaults	Specifies a JSON object to be applied by default to new content blocks. Default is blank.	Server, API	Beefree Editor
Beefree Editor	Enables/Disables access to the Beefree editor for PMO and PMUA.	Server, API	Feature Toggles
Body Transfer Encoding	The encoding method used for Body transfer.	Send Service	Security
Cache Lifetime	Sets the lifetime of the cache, in days.	API	Cache
Cache Time for Settings	Sets the duration in which settings will be held before retrieving them again, in d.hh:mm:ss format. Default is 1 minute.	Server, API, Incoming, Service Controller, Send Service, Graph Mailer, Archive Service, Syncronym	Cache
Certificate Find Type	The certificate property to search for from the store.	Server, API	SAML
Certificate Find Value	Value used to determine which certificate to use from the store.	Server, API	SAML
Check from address is on allowed list before sending	True/False.	Server, API	Enforcement
Click Cache Interval	The duration, in milliseconds, for cache expiration on the Click datapoint when using Open Visibility.	Incoming	Software Scaling

Setting Name	Description	Section(s)	Subsection
Collaborative Editing	Enables/Disables the Collaborative Editing feature in Beefree.	Server, API	Feature Toggles
Commenting	Enables/Disables the Commenting feature in Beefree.	Server, API	Feature Toggles
Contact Field Update Check Interval	The duration, in milliseconds, at which the archive serves syncs Contact fields. Default is 43200000 (12 hours).	Archive Service	Software Scaling
Contact Field Update Priority	Sets which service, EWS or Graph, to prioritize for Contact Field updates.	Archive Service	Metrics and Data
Cookie Chunk Size	Sets the maximum size of session cookies. Default is 4000.	Server, API	Software Scaling
Cookie Expiration Time	Sets the duration for cookies to expire in dd.hh:mm format. Default is 24 hours, minimum should not be less than 1 minute.	Server, API	Session and Cookie Expiration
Custom Header Name	If filled, the custom email header name added to the outgoing message sent via the PoliteMail Server.	Server, Send Service, Graph Mailer	Sending
Custom Header Value	When sent via the PoliteMail Server, this value is applied to the outgoing message header (invisible to the recipient).	Server, API, Send Service, Graph Mailer	Sending
Custom Support URL	URL the user will be directed to when requesting support. Particularly useful for on-premise installations.	Server, API	UI Overrides
Custom Value Dropdown Count	Sets the maximum number of custom values that will display in a blank custom value drop-down. Default is 40.	Server, API	UI Overrides
Database Name Cache Interval	The duration, in seconds, to cache the database name before reloading from the database.	Incoming	Software Scaling
Default Image Resize Width	The maximum width, in pixels, before being prompted to resize the image.	Server, API	UI Overrides
Default Return Path	The default value for a custom return path.	Server, API	Client
Default Send Method	Sets the default send method for messages (Server, Graph, or Outbox).	Server, API, Client, Incoming	UI Overrides
Default User Client ID	The default Client ID for the PoliteMail account on this server where auto-created users will be added.	Server, API	User Creation
Default Value for end-of-line word hyphenation	True/False. If true, words are auto-hyphenated using the browser's language rules in PMO, and Outlook's for classic Outlook.	Server, API	UI Overrides

Setting Name	Description	Section(s)	Subsection
Delete User Retry Limit for Archive Service	The number of retries when a SQL timeout error is encountered when deleting a user.	Archive Service	Software Scaling
Deleted Content Retention Period	Drop-down to select how long deleted Templates are retained before being permanently lost.	Archive Service	Metrics and Data
Detect Forwards for IP	True/False. If true, the forwarded IP is used as the read IP instead of the UserHost.	Incoming	UI Overrides
Disable Manage Subscriptions Button	True/False. If true, the Manage Subscriptions button will not be displayed.	Incoming	Software Scaling
Disable Opt Out	True/False. If true, opt-out options will not be displayed with subscriptions.	Incoming	UI Overrides
Drafts Retention Period	Duration, in days, after which Drafts are removed. Default is 30.	Server, API	Sending
Dynamic Content	Enables/Disables the Dynamic Content feature.	Server, API, Send Service, Graph Mailer	Feature Toggles
Enable 365 Measurement	True/False. If true, opens are determined by authentication.	Server, API, Send Service, Graph Mailer	Software Scaling
Enable Store Sent Message	True/False. When true, sent messages are stored on the server for download, heat mapping, and resending.	Server, API, Send Service, Graph Mailer, Incoming	Sending
Enforce HTTPS	True/False. If true, image url references must be made to https instead of http.	Server, API	Security
Enforce HTTPS Links	True/False. Measured Links must use https instead of http if set to True.	Server, API, Incoming, Send Service, Graph Mailer	Security
Enforce Region and Business on contacts	When enforced, will apply business and region filtering on list members when sending a message.	Server, API	Enforcement
Enforce Opt-Out	True/False. True will enforce inclusion of an opt-out URL in all outgoing messages.	Server, API	Enforcement
Embed Image Allowed Hosts	A list of comma-separated host servers that may embed external Beefree images, eliminating any security warning.	Server, API	Sending
Embed Image Redirect Limit	The max number of http redirects to follow when downloading an image for CID embedding. Default is 5.	Server, API	Sending

Setting Name	Description	Section(s)	Subsection
Embed Unsupported Images as PNGs for Outlook Classic	True/False. If true, messages containing images not supported by classic Outlook (such as svg or webp) will be converted to .png).	Server, API	UI Overrides
Endpoint Saturation	True/False. When true, all available SMTP endpoints will be used.	Send Service	Sending
Enforce Origin Validation	True/False. When true, the origin of communication from client to browser will require validation.	Server, Client	Security
EWSAuthMode	Sets authentication mode (password, Oauth) when using EWS. Note that password works with on-premises installations only.	Server, API, Archive Service, Syncronym	EWS
EWS Default Scope	The default scope used to access EWS, such as https://outlook.office365.com/.default.	API, Archive Service, Server, List Service	Graph
EWS Scopes	The scopes requested to access EWS. These are entered as urls and separated by a comma.	API, Archive Service, Server, List Service	Graph
Exchange Certificate Hash	The certificate hash for authentication with EWS to be used.	Server, API, Archive Service, Syncronym	EWS
Exchange Credential Type	Select the credential type to use (web or cert) for EWS or Graph authentication.	Server, API, Archive Service, Incoming, Syncronym, Graph Mailer, List Service	EWS/Graph
Exchange Domain	Domain name for the Exchange account to be used.	Server, API, Archive Service, Syncronym	EWS
Exchange Host	Domain name for the Exchange account to be used.	Server, API, Archive Service, Syncronym	EWS
Exchange Password	Password (stored encrypted) for the Exchange Service account to be used to authenticate with EWS.	Server, API, Archive Service, Syncronym	EWS
Exchange use 100 continue header	True/False. If true, 100-continue behavior is active, when allows a client to determine if the origin server is willing to accept the request before the request body is sent.	Archive Service, Syncronym	Metrics and Data
Exchange use certificate validation	True/False. When true, PoliteMail will make a certificate validation callback.	Archive Service, Syncronym	Security
Exchange use client statistics header	Set by PoliteMail.	Archive Service, Syncronym	Metrics and Data
Exchange Username	Username for the Exchange Service account to be used.	Server, API, Archive Service, Syncronym	EWS
Exchange Version	Version of Exchange being connected to.	Server, API, Archive Service, Syncronym	EWS

Setting Name	Description	Section(s)	Subsection
Expansion List Cache Interval	Duration, in hours, in which Lists are maintained before being re-cached. Expansion cache must be enabled. Default is 24.	Server, API	Software Scaling
Extended SMTP	True/False. If true, extended SMTP will be used. SMTPUsePickupDirectory must also be True.	Send Service	Sending
Failed Expand List Threshold	The percentage of failures needed in a send before PoliteMail will cancel the send completely.	Server, API	Metrics and Data
Feature Toggles	Sets the availability of various PoliteMail features for users, such as access to Beefree, new Filtered Lists, Sending via Graph, and more.	Server, API	Feature Toggles
Find Missing Records	True/False. If true, missing records not reported in MX lookup will be searched.	Send Service	Sending
Flag For Recipients	Enables/Disables the option to flag a Message in PMO.	Server, API	Feature Toggles
Force Automatic Image Resize	True/False. If true, oversized images are automatically resized when uploaded or added to a message.	Server, API	UI Overrides
From Verification Mode	Sets the From verification mode. Default is Managed.	Server, API	Enforcement
Graph Certificate Hash	The certificate hash for authentication with the Graph endpoint to be used.	Server, API, Archive Service, Incoming, Syncronym, Graph Mailer, List Service	Graph
Graph Client ID	The Graph ID used to connect Entra ID and expand distribution groups.	Server, API, Archive Service, Incoming, Syncronym, Graph Mailer, List Service	Graph
Graph Default Scope	The default scope used to access the Graph API. Typically, this is https://graph.microsoft.com/.default.	Server, API, Archive Service, Graph Mailer, List Service	Graph
Graph Log Directory	Sets the directory path for storing Graph send logs.	Send Service, Graph Mailer, Server, API	Graph Mailer Settings
Graph Multi-Tenancy Enabled	True/False. Determines if PoliteMail can be accessed from users in multiple Azure directories.	Server, API, Graph Mailer, List Service	Graph
Graph Redirect URI	The reply URL for PoliteMail to receive responses from Graph/Entra ID.	Server, API, Archive Service, Incoming, Syncronym, Graph Mailer, List Service	Graph

PoliteMail

Setting Name	Description	Section(s)	Subsection
Graph Resource Host URL	Specifies the base Graph endpoint. This will be different for GCC configurations.	Server, API, Archive Service, Graph Mailer, List Service	Graph
Graph Scopes	The scopes requested to access the Graph API. These are entered as urls, such as https://graph.microsoft.com/User.Read.All, separated by a comma.	Server, API, Archive Service, Graph Mailer, List Service	Graph
Graph Secret	Used for Graph connection authentication.	Server, API, Archive Service, Incoming, Syncronym, Graph Mailer, List Service	Graph
Graph Send Limit	The maximum recipients to send to in a 24-hr period. The max (and default per Exchange Online) is 10,000.	Graph Mailer	Graph Sending
Graph Tenant ID	The Graph ID used to connect Entra ID and expand distribution groups.	Server, API, Archive Service, Incoming, Syncronym, Graph Mailer, List Service	Graph
Group Used to test expansion	Specifies a standard group/list to test list expansion. Useful in initial configuration and testing.	Server, API, Management, Syncronym	EWS
Hash Batch Size	The number of rows to batch at a time that need hashing.	Archive Service	Security
Hash IP Addresses Check Interval	The duration, in milliseconds, between hashing IP address updates. Default is 300000 (50 minutes).	Archive Service	Software Scaling
Hash Iterations	Security setting for multiple hashes of passwords to protect against brute force attacks. Default is 24000.	Server, API	Security
Heartbeat Send Interval	Duration, in seconds, between heartbeating sends that are being processed.	Send Servie	Sending
Hidden List Exempt Users	Allows you to enter comma-separated email addresses of users who can view hidden lists in PoliteMail.	Server, API	Hidden List Settings
Hidden Mailing Lists	Allows you to enter comma-separated email addresses of lists to hide from the PoliteMail UI.	Server, API	Hidden List Settings
HTTP Request Timeout	The duration, in seconds, for http requests to download images for CID embedding before timeout. Default is 10.	Server, API	Sending
Identity Provider Binding Service	The API service the Identity Provider uses to accept incoming requests.	Server, API	SAML

Setting Name	Description	Section(s)	Subsection
Identity Provider EntityID	Case sensitive. The EntityID of the Identity Provider.	Server, API	SAML
Identity Provider Metadata Location	Allows you to specify a path to load Identity Provider metadata.		
Identity Provider Sign On URL	This url will listen for sign in requests that PoliteMail will redirect authentication requests to.	Server, API	SAML
Identity Provider Sign Out URL	This url will listen for sign out requests.	Server, API	SAML
Ignore Authn Context in Assertion	Determines whether or not, and how, Authn context will be ignored when the assertion is received.	Server, API	SAML
Image Host Site	The name of the image hosting component of the PoliteMail server.	Server, API, Send Service, Graph Mailer	Routing
Image With Wrapping Text	Enables/Disables the Text Wrap Image in Beefree.	Server, API	Feature Toggles
Installed Version Number	Currently installed PoliteMail version number.	Server, API	Licensing
IP Hashing	True/False. Determines if PoliteMail will save the IP address hashed.	Incoming	Security
Is a List Default	Controls the default for list detection when confidence is below the threshold.	Server, API	Metrics and Data
Is Connected Interval	The number, in milliseconds, for a tick of connection. Default is 1000 (1 sec).	Incoming	Metrics and Data
Keep Me Signed In Session Expiration Time	Sets the duration for the current session to stay authenticated in ddd.hh:mm format. Default is 400 days.	Server, API	Session and Cookie Expiration
License Expiration Warning	If enabled, a warning message will display 30 day prior to license expiration.	Server, API	Licensing
License Included Features	Set by PoliteMail. Defines the features available with the current license.	Server, API	Licensing
License Issue Date	Date PoliteMail licenses were issued.	Server, API	Licensing
License Password	Password for the applied license key.	Server, API	Licensing
License Tier	Set by PoliteMail. Determines the feature and service level of the current license.	Server, API	Licensing

PoliteMail

Setting Name	Description	Section(s)	Subsection
Licensed Cores	Number of processor cores on this server.	Server, API	Licensing
List Filter Limit	Sets the maximum number of filters allowed for a filtered list. Default is 100.	Server, API	Filtered Lists
List Service Log Mode	Select if the service log will contain all or selected entries.	Server, API, List Service	List Service
List Service Schedule Info	Defines, in a cron job format, when the List Service will run.	List Service	List Service
List Sync Service	True/False. Enables the list sync feature for two-way Entra Sync.	Server, API	Licensing
Load Identity Provider Metadata to Configure	True/False. If true, metadata will be loaded instead of configuring manually. EntityID is required.	Server, API	SAML
Log Interval	The number of messages sent before the send status log is updated. Default is 500.	Send Service, Graph Mailer, Archive Service	Logging
Log Mode	Drop-down that sets whether all send status entries are logged, or just important entries.	Service Controller, Send Service, Graph Mailer, Archive Service, Syncronym	Logging
Manager Role Mapping	The values accepted in the User Role to allow Manager-level rights.	Server, API	SAML
MAPI Recipient Count Max Expansion	The max recipient count that a MAPI property will expand to.	Server, API	Metrics and Data
Max Degree of Parallelism	Determines how many tenants can update a report at the same time.	Archive Service	Reporting
Max Expansion Timeout	Duration, in milliseconds, in which PoliteMail will attempt to expand all distribution lists. Default is 900000 (15 minutes).	Server, API, Management, Syncronym, Archive Service	Software Scaling
Max Failed Login	Maximum number of failed login attempts before lockout.	Server, API	Security
Max Image Upload Count	The maximum number of Images that can be uploaded at once. Recommended no higher than 1000.	Server, API	UI Overrides
Max Image Upload Size	The maximum total size, in MB, for image uploads. Default is 50MB.	Server, API	UI Overrides
Max Message Body Size	Maximum size, in MB, for messages. Default is 10MB.	Server, API	Sending

Setting Name	Description	Section(s)	Subsection
Max Message Body Size Threshold	Message size over which a warning will display that delivery may be slowed. Default is 1.5MB, and cannot exceed the Max Allowed Message Size.	Server, API	Sending
Max Send Attachment Size	The maximum total size, in bytes, for attachments and images in a single send. Default is 5242880 (5 MB).	Server, API	Sending
Minimum Inbound Signing Algorithm	Sets the minimum signing strength of an incoming SAML authentication request.	Server, API	SAML
Multilingual Templates	Enables/Disables the Multilanguage Translation feature in Beefree.	Server, API, Incoming	Feature Toggles
Multiple Opens Window	The duration in milliseconds that must elapse for two opens to be considered separate.	Server, API	Metrics and Data
Network Timeout	The duration, in milliseconds, in which the Management Tool attempts to connect for a timeout.	Management	Management Tool
New Filtered Lists	Enables or Disables the enhanced filtered lists feature.	Server, API, Archive Service	Feature Toggles
No from verification for self	True/False. True avoids sending from verification when sending from their user account.	Server, API	Enforcement
OID AAD Instance	Route used for OpenID Authentication	Server, API	OpenID
OID Client ID	Client ID used for OpenID Authentication	Server, API	OpenID
OID Client Secret	Secret used for OpenID Authentication	Server, API	OpenID
OID Post Logout Redirect URI	Reply URL from OpenID Authentication to PoliteMail	Server, API	OpenID
OID Tenant	Tenant used for OpenID Authentication	Server, API	OpenID
Open Max Duration	The maximum time, in milliseconds, for a message to be considered Left Open	Incoming	Metrics and Data
Open Visibility Cache Timer	Duration, in milliseconds, for how long Open Visibility stats are refreshed. Default is 5000 (5 seconds).	Incoming	Software Scaling
Open Visibility Enabled	True/False. Toggles the Open Visibility feature.	Server, API	UI Overrides
Outbound Signing Algorithm	Determines how PoliteMail will sign the outbound SAML authentication request.	Server, API	SAML
Outlook Client Compatibility Check	The oldest allowed version of PoliteMail allowed before being prompted to update.	Server, API	UI Overrides

Setting Name	Description	Section(s)	Subsection
Outbox Sending Batch Size	When sending via Outbox, the number of recipients batched together for network requests.	API	Sending
Overwrite Values With Empty on Import	True/False. True will allow any existing value for a contact to override any imported value that was blank.	Server, API	UI Overrides
PageWorthy Media Queries	True/False. Determines if PageWorthy media queries are displayed inside the inspector.	Server, API	Sending
PDF Attachment Support	Enables/Disables the option to attach the current Message as a PDF in PMO.	Server, API	Feature Toggles
PoliteAI Endpoint	The endpoint used for Subject Suggester and other AI features.	Server, API	Metrics and Data
PoliteMail Base Folder	Root folder for all PoliteMail services.	Service Controller	Routing
PoliteMail License Key	Do not modify. This is an encryption of your web config settings when the license was issued.	Server, API	Licensing
PoliteMail Message Expiration Cache Interval	The duration, in milliseconds, Expiration Settings are cached for before refreshing with the server. Default is 30,000 (30 seconds).	Incoming	Software Scaling
PoliteMail Send Volume Limit	Determines the maximum distribution size for a single email broadcast via the PoliteMail server.	Server, API	Licensing
Post Email to SharePoint	Enables/Disables the ability to post a Message (Template or Draft) to a SharePoint page.	Server, API	Feature Toggles
Primary Industry	Drop-down to select the primary industry for benchmark comparisons on reports.	Benchmarking	PoliteMail Industry Benchmarks
Primary Version	Currently installed primary version of PoliteMail.	Server, API	Licensing
Prioritize Smart Host	True/False. If true, all messages are forced to Smarthost (relay) instead of MX lookup.	Send Service	Sending
Query Time Out	The max duration for SQL queries to run before timing out, in seconds. Default is 10 minutes (600).	Server, API, Incoming, Syncronym	Database Connections
Read Image Alt Tag	A line of text that is added to a read image alt tag for accessibility compliance.	Send Service, Graph Mailer	UI Overrides
Recaptcha Secret Key	Secret for Recaptcha	Incoming	Security
Recaptcha Site Key	Site key for Recaptcha	Incoming	Security

Setting Name	Description	Section(s)	Subsection
Recaptcha Threshold	Tuning for uncertainty of Recaptcha services	Incoming	Security
Recaptcha Version	Version of Recaptcha	Incoming	Security
Recipient Limit	Determines the maximum number of recipients per message under the license.	Server, API	Licensing
Recipient Schedule Send Grouping Mode	Drop-down to determine how Scheduled Sends are grouped into reports (a separate report per batch or one report with segments).	Server, API	Sending
Regular Attachments	Enables/Disables the ability to add embedded attachments in PMO.	Server, API	Feature Toggles
Save Recipients with Templates	True/False. When true, the recipients listed in the To field will be saved with the saved Template.	Server, API	UI Overrides
Save to Sent Items (Compliance)	Enables/Disables the setting to have a copy of your Message automatically added to the Exchange Sent Items folder.	Server, API, Send Service, Graph Mailer	Feature Toggles
Secondary App Registration	Backup App registration to support switch functionality	Server, API	OpenID
Secondary Industry	Drop-down to select the secondary industry to use with benchmark comparisons on reports.	Archive Service	PoliteMail Industry Benchmarks
Secure Content AAD Instance	For OpenID, the route used for secure content authentication.	Incoming	Authentication
Secure Content Contact ID	For OpenID, the Client ID for secure content authentication.	Incoming	Authentication
Secure Content Tenant ID	For OpenID, the Tenant ID for secure content authentication.	Incoming	Authentication
Secure Content Reply URL	For OpenID, the route used for secure content authentication.	Incoming	Authentication
Secure Content Token Endpoint	For OpenID, the token endpoint for secure content authentication.	Incoming	Authentication
Secure Linked Content	True/False. A True setting enforces domain or IP restrictions on access to attachments and links.	Server, API	Security
Segment Limit	The maximum number of reporting segments generated per send.	Send Service, Graph Mailer	Software Scaling
Segment Size	The minimum segment size for reporting. Useful for privacy protection with very small groups.	Send Service, Graph Mailer	Software Scaling
Send Check Interval	Duration, in milliseconds, the service will check for new sends. Default is 15000 (15 seconds).	Send Service, Graph Mailer	Software Scaling
Send Service Override Folder	If filled, the path overrides the default lookup location for the Send Service.	Service Controller	Routing

Setting Name	Description	Section(s)	Subsection
Send Update Interval	Duration, in milliseconds, of how often the send status is updated.	Send Service	Sending
Send Via Graph Enabled	Enables/Disables the ability to send via Graph.	Server, API, Send Service, Graph Mailer	Feature Toggles
Send Via Outlook Outbox Enabled	Enables/Disables the ability to send via the Outbox in classic Outlook.	Server, API, Send Service, Graph Mailer	Feature Toggles
Send Via PoliteMail Server Enabled	Enables/Disables the ability to send via the PoliteMail Server (recommended enabled).	Server, API, Send Service, Graph Mailer	Feature Toggles
Sending Logs Retention Period	Duration, in days, after which send logs are removed. Default is 30.	Server, API	Sending
Sent Cache Interval	The duration, in milliseconds, at which the cache expires for the Sent datapoint when using Open Visibility.	Incoming	Software Scaling
Sent Message & Report Check Interval	The duration, in milliseconds, at which the archive service processes archived send message and reports.	Archive Service	Software Scaling
Server Certificate Validation	True/False. Determine whether the server certificate is enabled.	Send Service	Sending
Server Controller Entry Timeout	Duration, in milliseconds, for how long the service controller can query PoliteMail before a timeout occurs.	Service Controller	Sending
Service Expiration Date	Expiration date of your PoliteMail license.	Server, API	Licensing
Service Information Deferral Interval	Duration, in minutes, for how long to defer updating the Send Service status.	Service Controller	Software Scaling
Service Information Interval	Duration, in milliseconds, for how often to update send statistics and Send Service state.	Service Controller	Software Scaling
Service Provider EntityID	The Entity ID of the PoliteMail SAML service provider. This is case sensitive and is usually https://{politemailhost}	Server, API	SAML
Service Provider Requires Signed Assertion	True/False. Determines if PoliteMail wants the assertion signed.	Server, API	SAML

Setting Name	Description	Section(s)	Subsection
Service Provider Return URL	After the identity provider has processed the request, it will return the SAML Assertion here to be processed by the Assertion Consumer Service (ACS).	Server, API	SAML
Show Archive/Restore Button	True/False. If true, a link for archiving or restoring a Metrics report will display at the top of the report.	Server, API	UI Overrides
Sign Authentication Requests	True/False. If true, authentication requests must be signed and there must be a certificate to sign with.	Server, API	SAML
SMTP Backup Folder	Specifies the backup folder location for the SMTP service	Service Controller	Sending
SMTP Capabilities Timeout Seconds	The duration, in seconds, for the SMTP service to check capabilities.	Send Service	Sending
SMTP Connection Idle Timeout	Duration, in seconds, to keep a connection open for reuse.	Send Service	Sending
SMTP Connection Reuse Count	The number of messages to send on a single SMTP connection before reconnecting. 0 allows unlimited uses and 1 disables any reuse.	Send Service	Sending
SMTP Host	The host name for the SMTP service.	Send Service	Sending
SMTP Log Directory	The path for storing SMTP log files.	Graph Mailer, Send Service	Logging
SMTP Max Connections	Sets the max concurrency of the SMTP service.	Send Service	Sending
SMTP Max Processing Threads	Sets the max concurrency of processing messages.	Send Service	Sending
SMTP Max Retry Count	Sets the max number of send retries before erroring out.	Send Service	Sending
SMTP Password	Password for SMTP service authentication	Send Service	Sending
SMTP Pickup Folder	Pickup folder location for the SMTP service.	Service Controller	Sending
SMTP Port	Port number for SMTP service.	Send Service	Sending
SMTP Queue Folder	Queue folder location for the SMTP service.	Service Controller	Sending
SMTP Retry Base Interval Seconds	The duration, in seconds, for the SMTP service to restart after a service failure.	Send Service	Sending
SMTP Secure Socket Options	Drop-down to select the secure socket type.	Send Service	Sending

hMailServer

Setting Name	Description	Section(s)	Subsection
SMTP Smarthost	A list of comma-separated endpoints that will be sent to instead of MX. Prioritize Smarthost setting must be set to True.	Send Service	Sending
SMTP Timeout Seconds	The duration, in seconds, in which a message send will be retried, up to the SMTP Max Retry Count.	Send Service	Sending
SMTP Use Pickup Directory	True/False. If true, Pickup Directory will be used instead of Network Delivery.	Send Service	Sending
SMTP User	User name for the SMTP service to run as.	Send Service	Sending
Store Location	Drop down that specifies the location of the certificate store (CurrentUser or LocalMachine).	Server, API	SAML
Support Contact	Enter the type, company, name, email, and/or phone number of various contacts for support.	Server, API	SAML
Supported Attached File Types	A comma-separated list of file types that are allowed as attachments.	Server, API, Incoming	Security
Supported Image File Types	A comma-separated list of file types that are allowed as images.	Server, API, Incoming	Security
Syncronym Grid Refresh Interval	The duration, in milliseconds, after which the Syncronym Manager refreshes sync data on its grids.	API, Syncronym	Syncronym
Syncronym Service Database ID	Set by PoliteMail. Identifier that prevents deadlocks between Syncronym and the Archive Service.	Syncronym, API	Services
System Administrator Role Mapping	The values accepted as the User Role to allow Administrator rights.	Server, API	SAML
Top Custom Value Update Interval	The duration, in milliseconds, at which the Archive Service updates the top custom field values for filtered lists. Default is 3600000 (1 hour).	Archive Service	Filtered Lists
Untracked Notification Delete Interval Hours	The duration, in hours, before Beefree notification metrics will be deleted.	Archive Service, Server	Metrics and Data
Update Interval for the Syncronym Service	The duration, in milliseconds, before Syncronym updates its syncs. Minimum value is 60000 (1 minute)	Server, API, Syncronym	Syncronym
Use Heatmap	True/False. Toggles Heatmap visibility.	Server, API	UI Overrides
Use IPv6	True/False. IPv6 is ignored by default.	Send Service	Sending

PoliteMail

Setting Name	Description	Section(s)	Subsection
Use SAML WebConfig	Use the WebConfig on the backend instead of the app settings fields in this section. This should be FALSE unless for testing/legacy purposes.	Server, API	SAML
User Role Mapping	The values accepted as the User Role to allow User rights.	Server, API	SAML
Working Hours Contact Update Batch Size EWS	The number of contact records to update per EWS batch. A setting of 0 will disable batching.	Archive Service	Software Scaling
Working Hours Request Batch Size	The number of contact records per batch request. Max 15.	Archive Service	Software Scaling
WSFed Metadata Address	Address used for WSFed Authentication	Server, API	WSFederated
WSFed WTRealm	Used to tell the security token service PoliteMail is requesting authentication.	Server, API	WSFederated

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