What are the settings for System Admins?

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System Administrator Settings

The table below lists the many settings available to the System Administrator (Sysadmin) role.



Beware: Make sure you know what you're doing! Changing these settings can cause PoliteMail to cease to function properly if these setting are inaccurately edited.

Use the links below to skip to the section you are looking for:

Syncronym: SysAdmin settings for Syncronym are the same as settings for API, Archive Service, and/or Send Service. Please refer to them above for settings descriptions.

API

Authentication

Mode

| EWS | |
|---------------------------|--|
| EWSAuthMode | |
| Exchange Certificate Hash | The certificate hash for authentication with EWS to be used. |
| Exchange Domain | |
| Exchange Host | Hostname for the Exchange account to be used. |
| Exchange Password | |
| Exchange Username | Username for the Exchange Service account to be used. |
| Exchange Version | |

| Graph | |
|--|---|
| Graph Certificate Hash | The certificate hash for authentication with the Graph endpoint to be used. |
| Graph Client ID | The Graph ID used to connect Entra ID and expand distribution groups. |
| Graph Redirect URI | The reply URL for PoliteMail to receive responses from Graph/Entra ID. |
| Graph Secret | Used for Graph connection authentication. |
| Graph Tenant ID | The Tenant ID for your Graph endpoint. |
| Graph Scopes | The scopes requested to access the Graph API. These are entered as urls, such as https://graph.microsoft.com/User.Read.All, separated by a comma. |
| Graph Default Scope | The default scope used to access the Graph API. Typically, his https://graph.microsoft.com/.default. |
| EWS Scopes | The scopes requested to access EWS. These are entered as urls and separated by a comma. |
| EWS Default Scope | The default scope used to access EWS, such https://outlook.office365.com/.de/_ult. |
| Azure Active Directory Endpoint | The url used to access EntraID, such as https://graph.microsoft.com/.default. |
| EWS/Graph | |
| Exchange Credential Type | The credential type to use. Levis as raph authentication, such as 'web' or 'cert'. |
| | |
| OpenID | |
| OID Client ID | Client ID used for OpenID Authentication. |
| OID CHERT ID | Cheft to used for Openio Authentication. |
| OID Client Secret | Ausen or the D Authentication |
| OID Post Logout Redirect URI | Reply URL from OpenID Authentication to PoliteMail service. |
| OID Post Logout Redirect URI | Reply URL from OpenID Authentication to PoliteMail service. |
| OID Post Logout Redirect URI WSFed | Reply URL from OpenID Authentication to PoliteMail service. |
| WSFed WSFed Metadata Addres | A used for WSFed authentication. |
| | Reply URL from OpenID Authentication to PoliteMail service. Real for WSFed authentication. Used for WSFed authentication. |
| WSFed WSFed WTRealm | A used for WSFed authentication. |
| WSFed WSFed Metadata Addres | A used for WSFed authentication. |
| WSFed WSFed WTRealm | A used for WSFed authentication. |
| WSFed WSFed WTRealm Session and Cookie Expiration GRANGE Keep Me Signed In Session | Used for WSFed authentication. Sets the time the user will stay logged in until they need to reauthenticate, in a timespan format. Default is 400.00:00 (400 days). Do not set for less than five |
| WSFed WSFed WTRealm Session and Cookie Expiration GRADIAN Keep Me Signed In Session Expiration Time | Used for WSFed authentication. Sets the time the user will stay logged in until they need to reauthenticate, in a timespan format. Default is 400.00:00 (400 days). Do not set for less than five |
| WSFed WSFed WTRealm Session and Cookie Expiration GRADIAN Keep Me Signed In Session Expiration Time | Used for WSFed authentication. Sets the time the user will stay logged in until they need to reauthenticate, in a timespan format. Default is 400.00:00 (400 days). Do not set for less than five |
| WSFed WSFed WTRealm Session and Cookie Expiration Keep Me Signed In Session Expiration Time Cache Cache Cache Time for Settings | Used for WSFed authentication. Sets the time the user will stay logged in until they need to reauthenticate, in a timespan format. Default is 400.00:00 (400 days). Do not set for less than five minutes. This is a time span that controls how long the applications will hold onto all |
| WSFed WSFed WTRealm Session and Cookie Expiration Keep Me Signed In Session Expiration Time Cache Cache | Used for WSFed authentication. Sets the time the user will stay logged in until they need to reauthenticate, in a timespan format. Default is 400.00:00 (400 days). Do not set for less than five minutes. This is a time span that controls how long the applications will hold onto all |
| WSFed WSFed WTRealm Session and Cookie Expiration Keep Me Signed In Session Expiration Time Cache Cache Cache Time for Settings | Used for WSFed authentication. Sets the time the user will stay logged in until they need to reauthenticate, in a timespan format. Default is 400.00:00 (400 days). Do not set for less than five minutes. This is a time span that controls how long the applications will hold onto all |

| Default Return Path | |
|---------------------------------|--|
| Recipient Display Limit | The maximum number of recipients displayed in your message (even if the actual number of recipients is much higher). Default is typically 50, |
| Database Connections | |
| Query Time Out | The time limit for SQL queries to run, in seconds. Default is 600 but should be set higher if you routinely send messages to very large number of recipients. A setting of -1 will allows queries to run indefinitely. |
| Filtered Lists | |
| List Filter Limit | The limit of filters allowed when a user creates. Filtered List |
| Licensing | |
| PoliteMail License Key | Do not modify. This is an encrypt \ \ \ (1 \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ |
| Licensed Cores | The number of processor cores running on this server instance of PoliteMail. |
| License Password | The password for your PoliteMail license key. |
| PoliteMail Send Volume Limit | The maximum distribution size were a single email broadcast sent via the PoliteMail |
| Outbox Recipient Limit | Maximum distribution size for an individualized local Outbox broadcast (local send limit). |
| Mail Sending | |
| Enable Server Sending | Allow use s to send using the PoliteMail server (recommended). |
| Metrics and Data | |
| MAPI Recipient Count Expansion | The maximum recipient count a distribution list will expand to using MAPI. |
| Multiple Opens Window | The minimum time in milliseconds that must elapse for two opens to be considered separate. This setting does NOT affect how open events are recorded, only how the data is interpreted. |
| PoliteAl Endp. Int | Subject Suggester |
| Routing | |
| App Folder | The application folder name provides the file reference location for the PoliteMail server to know where it is running from. |
| SAML | |
| Use SAML WebConfig | Use the WebConfig on the backend instead of the app settings fields in this section. This should be FAI SE unless for testing/legacy nurposes. |
| Service Provider EntityID | The Entity ID of the PoliteMail SAML service provider. This is case sensitive and is usually https://{politemailhost} |

| Service Provider Return URL | |
|---|---|
| Outbound Signing Algorithm | Determines whether PoliteMail will sign the outbound SAML authentication request. A certificate with a private key is required for this to function. |
| Minimum Inbound Signing Algorithm | |
| Ignore Authn Context in Assertion | Authn context will be ignored when the assertion is received. Useful in cases where the Authn context is causing an XML error and is difficult to change with complex IDPs. |
| Security | |
| Hash Iterations | The number of hash iterations of new password shere the provides bester protection against brote form |
| Max Failed Login | The maximum number of failed login attempts before being locked. |
| Enforce Https | Forces image URLs to use https in war o http. |
| Auth Token Cache Expire | Sets how often the PoliteMail server will check for expired user authentication tokens, in dd.hh:mm:ss format. |
| Auth Token Expire | Sets how long a user auth. In Jon too in walk last before expiring, in dd.hh:mm:ss format. The default is 24 hou. |
| Sending | |
| Custom Header Value | When the distribution of the outgoing message header for messages with the outgoing message header for messages. It is invisible to any recipient. |
| Enable Store Sent Message | Enables the storage of sent messages. |
| Drafts Retention Period | The error in data after which Drafts are removed. |
| Sending Logs Retention Period | The period, in days, after which sending logs are removed. |
| Software Scaling | |
| Cookie Changiae | ne default size of session cookies, in bytes. 4000 is a recommended initial size out can be fine-tuned for your browser requirements. |
| Expansion List Cache Interval | The time period, in hours, in which lists are cached and are not refreshed. |
| UI Overrides | |
| Allow HTML Per nalization | Enables the use of imported personalization fields with HTML code snippets. |
| Default value for end-of-line word hyphenation | Sets if PoliteMail will auto-hyphenate words at the end of a line, using your browser's language rules for PoliteMail Online and Outlook's rules for the desktop. |
| Default Sendback Interval | Default sendback interval if the user has not set a different value. |
| Overwrite Values with Empty on Import | Will omit values included in an import where there is already an existing value for the contact. |
| | |

User Creation

| Default User Client ID | |
|------------------------|--|
| | |

Archive Service

Authentication



The Authentication settings below are the same as the authentication settings in the API section of the settings listed above. However, these settings apply to the archive service.

| EWS | |
|---------------------------------|---|
| EWSAuthMode | Sets authentication mode (passw Oaut, w/ A. // S. Note that password works with on-premix (value) |
| Exchange Certificate Hash | The certificate hash for authentication with EWS to be used. |
| Exchange Domain | Domain name for the Pacinan Saco, Int., View Id. |
| Exchange Host | Hostname for the Exchange account to be used. |
| | Password (stored encrypte). Yr the Archange Service account to be used to authenticate with Password. |
| Exchange Username | Username for the Exchange Service account to be used. |
| | Versign 1 Prohase ang pronected to. |
| Graph | |
| Graph Certificate Hash | P or lifica on or authentication with the Graph endpoint to be used. |
| Graph Client ID | The Graph ID used to connect Entra ID and expand distribution groups. |
| Graph Redirect URI | e rep., UP for PoliteMail to receive responses from Graph/Entra ID. |
| Graph Secret | Used for Graph connection authentication. |
| Graph Tenant ID | The Lanat ID for your Graph endpoint. |
| Graph Scopes | The scopes requested to access the Graph API. These are entered as urls, such as |
| Эгартгосорез | https://graph.microsoft.com/User.Read.All, separated by a comma. |
| Grap 🕰 (au) 👽 🔎 | |
| EWS Scopes | The scopes requested to access EWS. These are entered as urls and separated |
| Εννό οθορείο | by a comma. |
| EWS Default Scope | |
| Azure Active Directory Endpoint | The url used to access EntraID, such as https://graph.microsoft.com/.default. |
| Azure Cloud | Sets which Azure Cloud will be used by PoliteMail. |
| EWS/Graph | |
| Exchange Credential Type | The credential type to use for EWS or Graph authentication, such as 'web' or |
| | 'cert'. |

Cache



The Cache settings below are the same as the authentication settings in the API section of the settings listed above. However, these settings apply to the archive service.

| Cache Time for Settings | This is a time span that controls how long the applications will hold onto all settings before retrieving them again. (d.hh:mm:ss) |
|---|---|
| Database Connections | |
| Archive ServiceQuery Time-out | The maximum time, in seconds, for SQL queries to (m) before vinit out. The Archive Service runs more expansive queries, so a general vitime, (recommended 7200) is needed). |
| Filtered Lists | |
| Filtered List Update Interval | The time, in milliseconds, in which the a Mive start Mates Filtered Lists. Default is 3600000 (1 hour). |
| Logging | |
| Log Interval | The number of messages sem. Yore updating the log with Send Status. Default is 500. |
| Metrics and Data | |
| Exchange use 100 continue header | mes a consent of threquest body, a TRUE setting will check if the origin set on will work ept the request (based on the request headers) before actify the request body. |
| Exchange use client statistics header | Leave as TRUE. |
| Working Hours Priority | Sels which service to look for working hours updates. |
| Security | |
| validation | |
| Hash Batch Size | The size, in bytes, to batch the rows that need hashing. |
| Services | |
| Archive Service Database ID | An Identifier for preventing deadlocks between the Archive Service and Syncronym. The Archive Service sets this value and it should NOT be manually modified. |
| Software Scaling | |
| Batch Size | The number of contact records per batch. Used for updating working hours. |
| Sent Message & Report Check Interval | The interval, in milliseconds, at which the archive service processes archived sent messages and report. |
| | |

| Working Hours Check Interval | |
|--|---|
| Hash IP Addresses Check Interval | The interval, in milliseconds, between hashing IP addresses updates. Default is 300000 (5 minutes). |
| Delete user retry limit for Archive Service | Number of retries when a SQL timeout error is encountered before a user is deleted. |
| Danahmayla | |

Benchmarks

PoliteMail Industry Benchmarks

Incoming

Authentication

The Authentication settings shown are very similar to those in the API and Archive Service sections of the Settings, but apply specifically to incoming message authentication.

Graph

| Graph Certificate Hash | The only and authorize the Graph endpoint to be used. |
|------------------------|---|
| Graph Client ID | The Graph ID used to connect Entra ID and expand distribution groups. |
| Graph Redirect URI | Temply TL B temail to receive responses from Graph/Entra ID. |
| Graph Secret | Used for Graph connection authentication. |
| | |

EWS/Graph

Secure Content OpenID

| 3000 | The content is for secure content addition. |
|---------------------------|--|
| Secure Content Tenant ID | The Tenant ID for Secure Content authentication. |
| Secure Contex (AAV) tance | |
| Secure Content Reply URL | The default Reply URL for Secure Content authentication. |

Cache

Metrics and Data

| Is Connected Interval | Milliseconds recorded every tick of connection. A tick typically occurs every |
|--|--|
| Open Max Duration | second, or 1000ms. The time, in milliseconds, before a message is considered left open. Default is |
| | 1800000, or 30 minutes. |
| Security | |
| ReCaptcha Secret Key | The secret for Recaptcha. Recaptcha helps prevent bot sages. |
| ReCaptcha Site Key | The site key for Recaptcha. The setting for which PoliteMail will identify a both of only aptcha score. |
| ReCaptcha Version | The version of your Recaptcha. |
| Enforce Https Links | Measured URLs will use https instead of http. |
| IP Hashing | Determines if the IP address is saved hashed. |
| Software Scaling | |
| Attachment Cache Interval | The interval, in seconds the at the second s |
| Click Cache Interval | The interval, in milliseconds, in which the Message Click metric is stored before reloading from the database. |
| Database Name Cache Interval | The interval, in second in high adatabase name is stored in server memory before reloading to a day base. |
| Open Visibility Cache Timer | $\label{thm:conds} The \ interval, in \ millise conds, for how often \ Open \ Visibility \ metrics \ are \ calculated.$ |
| Sent Cache Interval | int millies conds, in which the Message Sent metrics is stored before ing it. |
| Account Report Cache Interval | The period, in seconds, in which the Account Report is stored on the client browser before refreshing from the server. |
| PoliteMail Message Expiration Cache Interval | the Verict on milliseconds, in which Message Expiration settings are cached be you eloading from the database. |
| UI Overrides | |
| Detect Follows of IP | If TRUE, will record the forwarded IP as the read IP instead of the UserHost. This should be set to TRUE if PoliteMail is behind a load balancer to allow recording of |
| Disable Manage Subscriptions Button | Determines if the Manage Subscriptions button displays on the Subscription Options page. |
| Disable Opt Out | Determines if the Opt-Out/Opt-In buttons display on the Subscription Options page. |
| Send Service | |
| Cache | |
| Cache Time for Settings | The time, in dd.hh:mm:ss.fffffff format, in which applications will hold onto all settings before retrieving them again. |
| | |

| Extended SMTP Determines whether or not to turn on Extended SMTP. Note that to turn on Extended SMTP, the SMTPUsePickupDirectory setting must also be set to TRU Determines if all messages will be forced to smarthost (relay) instead of MX lookup. Endpoints should be entered in the SMTP SmartHost setting. SMTP Host The host name for the SMTP service. The maximum number of concurrently generated messages. This varies by server size but for most a max of 10,000 works. SMTP Password The password for SMTP service authentication. The primary domain that uses SmartHost. MX lookup will not be performed if there is a valid SmartHost connection. SMTP Secure Socket Options Determines how TLS is enabled. The period, in seconds, the SMTP will wait for a message to successfully deliver before it will retry. If the message is not delivered after the SMTP Max Retry Count, it is bounced back to the send as an undeliverable message. SMTP Use Pickup Directory Determines if the Pickup Directory will be used instead of Network Delivery. Allows for the use of IPv6 as possible endpoints. Note that NIC and/or DNS Server may not support IPv6. (Cloud Implementations Only) The port for all SmartHost routes to be forced ont to enable routing to a dedicated IP address. With VM implementations, this should remain blank. | ogging | |
|---|-------------------------------|--|
| Extended SMTP Determines whether or not to turn on Extended SMTP. Note that to turn on Extended SMTP, the SMTPUsePickupDirectory setting must also be set to TRU Determines if all messages will be forced to smarthost (relay) instead of MX lookup. Endpoints should be entered in the SMTP SmartHost setting. SMTP Host The host name for the SMTP service. The maximum number of concurrently generated messages. This varies by server size but for most a max of 10,000 works. SMTP Password The password for SMTP service authentication. The primary domain that uses SmartHost. MX lookup will not be performed if there is a valid SmartHost connection. SMTP Secure Socket Options Determines how TLS is enabled. The period, in seconds, the SMTP will wait for a message to successfully deliver before it will retry. If the message is not delivered after the SMTP Max Retry Count, it is bounced back to the send as an undeliverable message. SMTP Use Pickup Directory Determines if the Pickup Directory will be used instead of Network Delivery. Allows for the use of IPv6 as possible endpoints. Note that NIC and/or DNS Server may not support IPv6. (Cloud Implementations Only) The port for all SmartHost routes to be forced ont to enable routing to a dedicated IP address. With VM implementations, this should remain blank. | SMTP Log Directory | The directory path for storing SMTP log files, such as C:\home\temp. |
| Extended SMTP, the SMTPUsePickupDirectory setting must also be set to TRU Prioritize Smart Host Determines if all messages will be forced to smarthost (relay) instead of MX lookup. Endpoints should be entered in the SMTP SmartHost setting. SMTP Host The host name for the SMTP service. SMTP Max Processing Threads The maximum number of concurrently generated messages. This varies by server size but for most a max of 10,000 works. SMTP Password The password for SMTP service authentication. SMTP Primary Domain The primary domain that uses SmartHost. MX lookup will not be performed if there is a valid SmartHost connection. SMTP Secure Socket Options Determines how TLS is enabled. The period, in seconds, the SMTP will wait for a message to successfully deliver before it will retry. If the message is not delivered after the SMTP Max Retry Count, it is bounced back to the send as an undeliverable message. SMTP Use Pickup Directory Determines if the Pickup Directory will be used instead of Network Delivery. Allows for the use of IPv6 as possible endpoints. Note that NIC and/or DNS Server may not support IPv6. (Cloud Implementations Only) The port for all SmartHost routes to be forced ont to enable routing to a dedicated IP address. With VM implementations, this should remain blank. | Nail Sending | |
| Extended SMTP, the SMTPUsePickupDirectory setting must also be set to TRU Prioritize Smart Host Determines if all messages will be forced to smarthost (relay) instead of MX lookup. Endpoints should be entered in the SMTP SmartHost setting. SMTP Host The host name for the SMTP service. SMTP Max Processing Threads The maximum number of concurrently generated messages. This varies by server size but for most a max of 10,000 works. SMTP Password The password for SMTP service authentication. SMTP Primary Domain The primary domain that uses SmartHost. MX lookup will not be performed if there is a valid SmartHost connection. SMTP Secure Socket Options Determines how TLS is enabled. The period, in seconds, the SMTP will wait for a message to successfully deliver before it will retry. If the message is not delivered after the SMTP Max Retry Count, it is bounced back to the send as an undeliverable message. SMTP Use Pickup Directory Determines if the Pickup Directory will be used instead of Network Delivery. Allows for the use of IPv6 as possible endpoints. Note that NIC and/or DNS Server may not support IPv6. (Cloud Implementations Only) The port for all SmartHost routes to be forced ont to enable routing to a dedicated IP address. With VM implementations, this should remain blank. | Allow Unicode Recipient | Determines whether or not to allow Unicode email addresses. |
| Iookup. Endpoints should be entered in the SMTP SmartHost setting. SMTP Host The host name for the SMTP service. The maximum number of concurrently generated messages. This varies by server size but for most a max of 10,000 works. SMTP Password The password for SMTP service authentication. SMTP Primary Domain The primary domain that uses SmartHost. MX lookup will not be performed if there is a valid SmartHost connection. SMTP Secure Socket Options Determines how TLS is enabled. The period, in seconds, the SMTP will wait for a message to successfully deliver before it will retry. If the message is not delivered after the SMTP Max Retry Count, it is bounced back to the send as an undeliverable message. SMTP Use Pickup Directory Determines if the Pickup Directory will be used instead of Network Delivery. Allows for the use of IPv6 as possible endpoints. Note that NIC and/or DNS Server may not support IPv6. (Cloud Implementations Only) The port for all SmartHost routes to be forced ont to enable routing to a dedicated IP address. With VM implementations, this should remain blank. | Extended SMTP | Determines whether or not to turn on Extended SMTP. Note that to turn on Extended SMTP, the SMTPUsePickupDirectory setting must also be set to TRU |
| Iookup. Endpoints should be entered in the SMTP SmartHost setting. SMTP Host The host name for the SMTP service. The maximum number of concurrently generated messages. This varies by server size but for most a max of 10,000 works. SMTP Password The password for SMTP service authentication. SMTP Primary Domain The primary domain that uses SmartHost. MX lookup will not be performed if there is a valid SmartHost connection. SMTP Secure Socket Options Determines how TLS is enabled. The period, in seconds, the SMTP will wait for a message to successfully deliver before it will retry. If the message is not delivered after the SMTP Max Retry Count, it is bounced back to the send as an undeliverable message. SMTP Use Pickup Directory Determines if the Pickup Directory will be used instead of Network Delivery. Allows for the use of IPv6 as possible endpoints. Note that NIC and/or DNS Server may not support IPv6. (Cloud Implementations Only) The port for all SmartHost routes to be forced ont to enable routing to a dedicated IP address. With VM implementations, this should remain blank. | Find Missing Records | Determines if PoliteMail will attempt to find missive cords and all are reported in MX lookup. May impact performance. |
| SMTP Max Processing Threads The maximum number of concurrently generated messages. This varies by server size but for most a max of 10,000 works. SMTP Password The password for SMTP service authentication. The primary domain that uses SmartHost. MX lookup will not be performed if there is a valid SmartHost connection. SMTP Secure Socket Options Determines how TLS is enabled. The period, in seconds, the SMTP will wait for a message to successfully deliver before it will retry. If the message is not delivered after the SMTP Max Retry Count, it is bounced back to the send as an undeliverable message. SMTP Use Pickup Directory Determines if the Pickup Directory will be used instead of Network Delivery. Allows for the use of IPv6 as possible endpoints. Note that NIC and/or DNS Server may not support IPv6. (Cloud Implementations Only) The port for all SmartHost routes to be forced ont to enable routing to a dedicated IP address. With VM implementations, this should remain blank. | Prioritize Smart Host | |
| SMTP Max Processing Threads The maximum number of concurrently generated messages. This varies by server size but for most a max of 10,000 works. SMTP Password The password for SMTP service authentication. The primary domain that uses SmartHost. MX lookup will not be performed if there is a valid SmartHost connection. SMTP Secure Socket Options Determines how TLS is enabled. The period, in seconds, the SMTP will wait for a message to successfully deliver before it will retry. If the message is not delivered after the SMTP Max Retry Count, it is bounced back to the send as an undeliverable message. SMTP Use Pickup Directory Determines if the Pickup Directory will be used instead of Network Delivery. Allows for the use of IPv6 as possible endpoints. Note that NIC and/or DNS Server may not support IPv6. (Cloud Implementations Only) The port for all SmartHost routes to be forced ont to enable routing to a dedicated IP address. With VM implementations, this should remain blank. | SMTP Capabilities Timeout | The period, in seconds, for the SMTP ervice of QD VIV SVA ming out. |
| server size but for most a max of 10,000 works. SMTP Password The password for SMTP service authentication. The primary domain that uses SmartHost. MX lookup will not be performed if there is a valid SmartHost connection. SMTP Secure Socket Options Determines how TLS is enabled. The period, in seconds, the SMTP will wait for a message to successfully deliver before it will retry. If the message is not delivered after the SMTP Max Retry Count, it is bounced back to the send as an undeliverable message. SMTP Use Pickup Directory Determines if the Pickup Directory will be used instead of Network Delivery. Allows for the use of IPv6 as possible endpoints. Note that NIC and/or DNS Server may not support IPv6. (Cloud Implementations Only) The port for all SmartHost routes to be forced ont to enable routing to a dedicated IP address. With VM implementations, this should remain blank. | SMTP Host | The host name for the SMTP service. |
| server size but for most a max of 10,000 works. SMTP Password The password for SMTP service authentication. The primary domain that uses SmartHost. MX lookup will not be performed if there is a valid SmartHost connection. SMTP Secure Socket Options Determines how TLS is enabled. The period, in seconds, the SMTP will wait for a message to successfully deliver before it will retry. If the message is not delivered after the SMTP Max Retry Count, it is bounced back to the send as an undeliverable message. SMTP Use Pickup Directory Determines if the Pickup Directory will be used instead of Network Delivery. Allows for the use of IPv6 as possible endpoints. Note that NIC and/or DNS Server may not support IPv6. (Cloud Implementations Only) The port for all SmartHost routes to be forced ont to enable routing to a dedicated IP address. With VM implementations, this should remain blank. | SMTP Max Connections | The maximum concurrent SMTPL was all whose connections will use more memory and place a see load. The wiving SMTP infrastructure. |
| SMTP Primary Domain The primary domain that uses SmartHost. MX lookup will not be performed if there is a valid SmartHost connection. SMTP Secure Socket Options Determines how TLS is enabled. The period, in seconds, the SMTP will wait for a message to successfully deliver before it will retry. If the message is not delivered after the SMTP Max Retry Count, it is bounced back to the send as an undeliverable message. SMTP Use Pickup Directory Determines if the Pickup Directory will be used instead of Network Delivery. Allows for the use of IPv6 as possible endpoints. Note that NIC and/or DNS Server may not support IPv6. (Cloud Implementations Only) The port for all SmartHost routes to be forced ont to enable routing to a dedicated IP address. With VM implementations, this should remain blank. | SMTP Max Processing Threads | |
| SMTP Primary Domain The primary domain that uses SmartHost. MX lookup will not be performed if there is a valid SmartHost connection. SMTP Secure Socket Options Determines how TLS is enabled. The period, in seconds, the SMTP will wait for a message to successfully deliver before it will retry. If the message is not delivered after the SMTP Max Retry Count, it is bounced back to the send as an undeliverable message. SMTP Use Pickup Directory Determines if the Pickup Directory will be used instead of Network Delivery. Allows for the use of IPv6 as possible endpoints. Note that NIC and/or DNS Server may not support IPv6. (Cloud Implementations Only) The port for all SmartHost routes to be forced ont to enable routing to a dedicated IP address. With VM implementations, this should remain blank. | SMTP Max Retry Count | The maximum number of reth, "Yempts by the SMTP service before erroring or |
| SMTP Secure Socket Options Determines how TLS is enabled. The period, in seconds, the SMTP will wait for a message to successfully deliver before it will retry. If the message is not delivered after the SMTP Max Retry Count, it is bounced back to the send as an undeliverable message. SMTP Use Pickup Directory Determines if the Pickup Directory will be used instead of Network Delivery. Allows for the use of IPv6 as possible endpoints. Note that NIC and/or DNS Server may not support IPv6. (Cloud Implementations Only) The port for all SmartHost routes to be forced ont to enable routing to a dedicated IP address. With VM implementations, this should remain blank. | SMTP Password | The port number of W M service. |
| The period, in seconds, the SMTP will wait for a message to successfully deliver before it will retry. If the message is not delivered after the SMTP Max Retry Count, it is bounced back to the send as an undeliverable message. SMTP Use Pickup Directory Determines if the Pickup Directory will be used instead of Network Delivery. Allows for the use of IPv6 as possible endpoints. Note that NIC and/or DNS Server may not support IPv6. (Cloud Implementations Only) The port for all SmartHost routes to be forced ont to enable routing to a dedicated IP address. With VM implementations, this should remain blank. | SMTP Primary Domain | |
| The period, in seconds, the SMTP will wait for a message to successfully deliver before it will retry. If the message is not delivered after the SMTP Max Retry Count, it is bounced back to the send as an undeliverable message. SMTP Use Pickup Directory Determines if the Pickup Directory will be used instead of Network Delivery. Allows for the use of IPv6 as possible endpoints. Note that NIC and/or DNS Server may not support IPv6. (Cloud Implementations Only) The port for all SmartHost routes to be forced ont to enable routing to a dedicated IP address. With VM implementations, this should remain blank. | SMTP Retry Base Interval | riod, se 0 for the SMTP service to wait to restart following a service |
| SMTP Timeout before it will retry. If the message is not delivered after the SMTP Max Retry Count, it is bounced back to the send as an undeliverable message. SMTP Use Pickup Directory Determines if the Pickup Directory will be used instead of Network Delivery. Allows for the use of IPv6 as possible endpoints. Note that NIC and/or DNS Server may not support IPv6. (Cloud Implementations Only) The port for all SmartHost routes to be forced onto to enable routing to a dedicated IP address. With VM implementations, this should remain blank. | SMTP Secure Socket Options | Determines how TLS is enabled. |
| SMTP Timeout before it will retry. If the message is not delivered after the SMTP Max Retry Count, it is bounced back to the send as an undeliverable message. SMTP Use Pickup Directory Determines if the Pickup Directory will be used instead of Network Delivery. Allows for the use of IPv6 as possible endpoints. Note that NIC and/or DNS Server may not support IPv6. (Cloud Implementations Only) The port for all SmartHost routes to be forced onto to enable routing to a dedicated IP address. With VM implementations, this should remain blank. | SMTP SmartHost | ndo ndo n(s) that will be sent to, instead of MX, when Prioritize SmartHost is so on ac. |
| Use IPv6 Allows for the use of IPv6 as possible endpoints. Note that NIC and/or DNS Server may not support IPv6. (Cloud Implementations Only) The port for all SmartHost routes to be forced onto to enable routing to a dedicated IP address. With VM implementations, this should remain blank. | SMTP Timeout | |
| Use IPv6 Allows for the use of IPv6 as possible endpoints. Note that NIC and/or DNS Server may not support IPv6. (Cloud Implementations Only) The port for all SmartHost routes to be forced onto to enable routing to a dedicated IP address. With VM implementations, this should remain blank. | SMTR Use Rickup Directory | Determines if the Dickum Directory will be used instead of Natural Delivery |
| Server may not support IPv6. (Cloud Implementations Only) The port for all SmartHost routes to be forced onto to enable routing to a dedicated IP address. With VM implementations, this should remain blank. | SMTP User | Determines if the Fickup Directory will be used instead of Network Derivery. |
| SMTP Dedicated Outbound Port to enable routing to a dedicated IP address. With VM implementations, this should remain blank. | Use IPv6 | |
| SMTP Dedicated Outbound Port to enable routing to a dedicated IP address. With VM implementations, this should remain blank. | Endpoint Saturation | Determines whether or not to use all available SMTP endpoints. |
| ecurity Attachment Encoding | SMTP Dedicated Outbound Port | |
| ecurity Attachment Encoding | Server Certificate Validation | Determines whether the server certificate is enabled. |
| Attachment Encoding | ecurity | |
| | Attachment Encoding | |

| Body Transfer Encoding | Determines the encoding method used for the message body. |
|--------------------------------|--|
| Sending | |
| Schaing | A name that will be applied to every outgoing message sent via the PoliteMail |
| Custom Header Name | server. This is not visible to the recipient. |
| Custom Header Value | A value that will be applied to every outgoing message sent via the PoliteMail server. This is not visible to the recipient. |
| Enable Store Sent Message | Server. This is not visible to the recipient. |
| | |
| Software Scaling | |
| Segment Size | Determines the minimum segment size for reporting |
| Segment Limit | Determines the maximum number of reporting segments generated per send. |
| Send Check Interval | seconds) is common. |
| | Activates , even if the sending user's from address has not |
| Enable O365 Measurement | been set up in the Actionable Developer Dashboard. Note that a User will get an error message if M365 has not been fully configured with a Sender ID. |
| | en er message in rises has nee seeman, comiganea mina senaer is. |
| UI Overrides | |
| Access GUID | Users entered he wife A fine A fine PoliteMail API to be trusted with the User Sendbr Ase vice |
| Minimum Recipient Notification | Minimum amount of recipients in send before Sendback notifications trigger. Sends less than this value will not post send progress to Notification URL. |
| Notification URL | Determines if imported personalization fields can be used with HTML code |
| Allow HTML Personalization | snippets. |
| Read Image Alt Tag | ntered is added to all alt image tags for accessibility compliance. |
| | |
| Server | |
| Authentication | |
| Authentication Viol | Sets the server-wide authentication mode to be used (password, OID, WSFed, OAuth 2, SSO) |
| EWSAuthMode | Determines the authentication used when using EWS. Note that the 'password' setting will only work with on-premises Exchange servers. |
| Exchange Certificate Hash | The certificate hash for authentication to be used with Exchange. |
| Exchange Domain | Domain name for the Exchange account to be used. |
| Exchange Host | |
| Exchange Password | Password (stored encrypted) for the Exchange Service account to be used to authenticate with EWS. |
| Exchange Username | The username for the Exchange Service account to be used to authenticate with EWS. |

| Exchange Version | The version of Exchange being connected to. |
|--|--|
| Graph Certificate Hash | The certificate hash for authentication with the Graph endpoint to be used. |
| Graph Client ID | Your Graph ID used to connect to Entra ID and expand distribution groups. |
| OID AAD Instance | Route used for OpenID Authentication |
| OID Client ID | Client used for OpenID Authentication |
| OID Client Secret | Secret used for OpenID Authentication |
| OID Tenant | Tenant used for OpenID Authentication |
| OID Token Endpoint | Endpoint used for OpenID Authentication |
| WSFed Metadata Address | Address used for WSFed Authentication |
| WSFed WTRealm | WTRealm used for WSFed Authentication |
| Cache | |
| Cache Time for Settings | This is a time span that controls have the application in swill hold onto all settings before retrieving them again to possififfff) |
| Filtered Links | |
| Filtered Lists | |
| List Fliter Limit | The maximum number of the Filtered List |
| | |
| Licensing | |
| Licensing PollieMall License Key | Point work This acryption of your web config settings at the time the |
| Licensing Licensed Cores | Number of processor cores running on this server instance of PoliteMail. |
| PolitieMall License Key Licensed Cores License Issue Date | The da |
| PoliteMail License Key | Number of processor cores running on this server instance of PoliteMail. The password for the applied PoliteMail license key. All the password for the applied PoliteMail license key. |
| PolitieMall License Key Licensed Cores License Issue Date | The da |
| Licensed Cores Licensed Issue Date License Password PolitieMail Send Volume | The password for the applied PoliteMail license key. Maximum distribution size for a individualized local Outbox broadcast (local |
| Licensed Cores Licensed Reue Dafe License Password Political Send Volum Outbox Recipient Limit | The password for the applied PoliteMail license key. Maximum distribution size for a individualized local Outbox broadcast (local |
| Licensed Cores Licensed Bare License Password PallaMall Sand Volum Outbox Recipient Limit | The password for the applied PoliteMail license key. Maximum distribution size for a individualized local Outbox broadcast (local |

SAML

| | Keekka TRIJE the Web Configure the booked will be used instead of the cottings |
|--|--|
| | |
| Use SAML WebConfig | |
| | |
| | purposes. |
| Service Provider Requires Signed Assertion | Determines if PoliteMail wants the assertion signed. |
| Identity Provider EntityID | The EntityID of the Identity Provider, this is case sensitive |
| Identity Provider Sign On URL | The sign on URL of the Identity Provider. This URL will be listening for incoming sign on request that PoliteMail will redirect authentication requests to. |
| Identity Provider Sign Out URL | The sign out URL of the Identity Provider, This URL value stening for incoming sign on request. This feature is not supported by PoliteMa. |
| Allow Identity Provider to Initiate Sign In | Allows the Identity Provider to initiate sign on, and so InResponseTo is not required in the assertion. |
| Identity Provided Binding Service | The API service the Identity Prov. \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ |
| | Set this value to TRUE if the Identity Provider requires the authentication |
| Sign Authentication Requests | requests to be signed (there must be a certificate to sign with when this is enabled). |
| Load Identity Provider Metadata to Configure | Set this to true to look to met. Ya instead of configuring manually. An EntityID is required to contain the contain to the contain the con |
| Identity Provider Metadata | Used with Load Identity Provider Metadata To Configure, when blank the |
| Location | metadata location will be the Idp EntityID, otherwise specify a relative path e.g. ~/App_Data/IdpMetadata.xml |
| Store Location | Lo vi of lace Late store (current user or local machine). |
| Certificate Find Type | The property on the certificate to be searched for from the store. |
| System Administrator Role | The values accepted in the user role claim that will allow PoliteMail System |
| Mapping | Administrator access level login. These values must be comma-separated with no spaces, and are case-sensitive. |
| Admir VIRA Japa | The values accepted in the user role claim that will allow PoliteMail Administrator access level login. These values must be comma-separated with no |
| | |
| Manager Role Mapping | The values accepted in the user role claim that will allow PoliteMail Manager access level login. These values must be comma-separated with no spaces, and are case-sensitive. |
| | The values accepted in the user role claim that will allow PoliteMail User access |
| User Role Mapping | level login. These values must be comma-separated with no spaces, and are case-sensitive. |
| Security | |
| Password | |
| Uach Itorations | |
| riasi iterations | |
| | |

| Auth | | |
|------------------------------------|--|--|
| Max Failed Login | The maximum number of login attempts before the account is locked. | |
| Measurement | | |
| Enforce Https | Determines whether or not to require URL references to have Https instead of Http. | |
| Caching | | |
| Auth Token Cache Expire | Sets how often the PoliteMail server will check for expectation authentication tokens. The default is 5 minutes with shorter time on fucing, vary performance and longer times being less secure. The value should not be not in format. For example, "dd.hh:mm:ss" defines a period of the separator o | |
| Auth Token Expire | Sets the users token lifetime duration (default is 1 day) for user authentication given in a Timespan format (dd.hh:mm:ss). Shorter durations are considered more secure, but require more frequent manual user login events. | |
| Sending | | |
| Media Queries | | |
| Enable Store Sent Message | Enables the storing and Mes. | |
| Drafts Retention Period | Specifies the duration in which Drafts are stored, in days. After this duration, Drafts are removed. | |
| Sending Logs Retention Period | Specification of Muratical powers Sending Logs are stored, in day. After this of phononess of Log is deleted. | |
| Software Scaling | | |
| Memory | | |
| Cookie Chunk Size | Set > 4000" to allow all data needed to be stored in session cookies. Change this alue to tune cookie size to meet new browser requirements. | |
| Caching | | |
| Expansion, st C. the Interval | When expansion cache is enabled in user preferences, this is the hour interval lists will be retained for before they need to be re-cached. | |
| UI Overrides | | |
| Personalization | | |
| Allow HTML Personalization | | |
| Always use Brand Theme link colors | When true, Outlook links will always initially use the default (or first if no default) Brand Theme's link colors. Normally you have to add a template section to enable them. | |
| Sending | | |

| Default value for End-of-Line | |
|-------------------------------|---|
| word hyphenation | |
| | Offilie, and Outlook's rules for Outlook. |
| User Sendback | |
| Default Sendback Interval | Default sendback interval if the user has not set a different value. |
| | |
| Import | |
| Import | imported fields |
| | |
| User Creation | |
| | |
| OpenID | |
| Auto Create OAuth Users | initial authentication with the OAAA enID |
| hato create on tan osers | M365/Entra ID) |
| Default Hear Client ID | The Client ID for the PoliteMail account on this server where auto-created users |
| Default User Client ID | will be added. |
| | |
| Service Controller | |
| | |
| Mail Sending | |
| SMTP | |
| SMTP Backup Folder | S the he by the folder for the SMTP email service. |
| SMTP Pickup Folder | Specifies the pickup folder for the SMTP email service. |
| SMTP Queue Folder | Sp. Ifies Aqueue folder for the SMTP email service |
| Controller | |
| Server Controller Que | he duration, in milliseconds, in which the Service Controller may query the |
| Timeout | database before a timeout triggers. |
| | |
| Routing | |
| Service | |
| PoliteMail Base Polder | The root folder for all PoliteMail services. |
| Send Service Override Folder | Overrides the default lookup location for the PoliteMail Send Service. |
| | |
| Software Scaling | |
| Service | |
| Service Information Interval | The interval in milliseconds, to undate Send statistics and the Send Service state. |
| Service Information Deferral | |
| Interval | The interval, in minutes, to defer updates of the Send Service status. |
| | |
| | |

| Cache | |
|------------------------------|---|
| Cache Time for Settings | The duration, in d.hh:mm:ss.ffffff format, that specifies how long the applications will hold onto all settings before retrieving them again. |
| Send Service Override Folder | Overrides the default lookup location for the PoliteMail Send Service. |

Syncronym

SysAdmin settings for Syncronym are the same as settings for API, Archive Service, and/or Send Service. Please refer to them above for settings descriptions.