

From Management

Last Modified on 04/21/2026 9:53 am EDT

Applies To: PoliteMail Desktop PoliteMail Online PMUA PoliteMail M365

Version: 4.9 5.0 5.1+

Starting with version 5.1 of PoliteMail, a new item has been added in the Account Settings called "Froms", which allows you to manage your From permissions in a more intuitive and powerful way.

The screenshot displays the 'Froms' management page in PoliteMail. The sidebar on the left includes options like Account, Settings, Server Info, Measurement, Users, Froms (selected), Groups, Custom Fields, Subscription, Archiving, Tag Groups, Personal Access Tokes..., O365 Measurement, Mailing Lists, Content, Campaigns, and Results. The main content area features a search bar, a 'New From' button, an 'Actions' dropdown, a 'Show My Froms' button, and a 'New Message' button. Below these is a table with columns for 'From Email', 'Approved Users', 'Pending Users', and 'Is Active'. The table lists several From email addresses with their corresponding approved and pending users and their active status.

From Email	Approved Users	Pending Users	Is Active
A	AH		✓
A	VC		✓
B			✓
B	HF		✓
C			✓
C	C		✓
C	CD		✓
C	CC		✓
C			✓
C			✓
C	CE		✓

- The table lists all From email addresses and who the approved and pending users of the email address are.
 - The layout of this table will vary depending on the current From Verification mode that is set.

Toolbar Options

- The Actions button also gives options to view or hide Froms that are currently unassigned, or to resend an approval request.
- The 'New Message' button allows you to select a From address and create a message from it. This button is not available on PoliteMail for the Outlook desktop.
- The 'New From' allows you to create a new From address.
- In addition, there is a "Show my Froms" button in the toolbar that allows the user to quickly view all the From email addresses they are authorized to use. To view all the Froms again, go under the Actions button to clear all filters.

Editing From Permissions

- From the Froms screen, click on any From address to open the panel on the right.
- In the Approved Users list, you can enter the name of anyone else to add or click the x next to a listed name to remove them. Then click 'Save'.

From Verification Modes

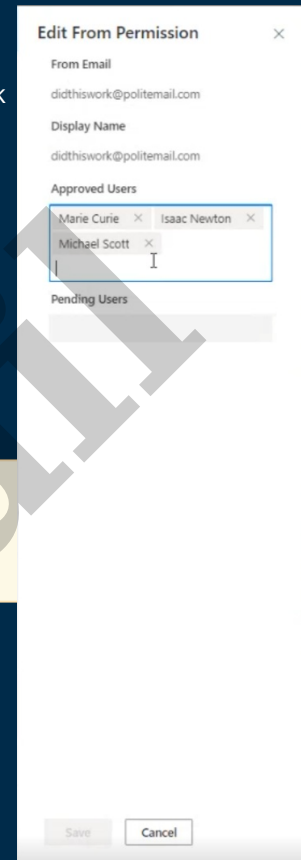
There are three From Verification Modes available in PoliteMail under **Settings > Server > Enforcement**. Note that this setting is available only to a System Administrator. SysAdmins may also enter a string to restrict From addresses to a specific domain.

These settings will override your Exchange settings.

None: From settings are not validated.

Managed (default): Admins can override From permissions.

Strict: From permissions cannot be overridden at any time.



Edit From Permission [X]

From Email
didthiswork@politemail.com

Display Name
didthiswork@politemail.com

Approved Users

- Marie Curie [X]
- Isaac Newton [X]
- Michael Scott [X]

[I]

Pending Users

[Save] [Cancel]