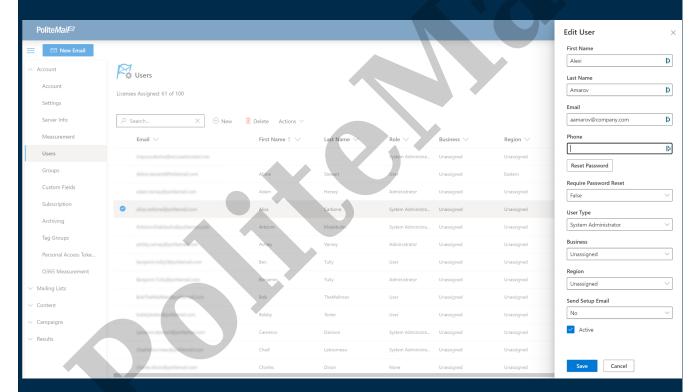
## What does it mean if a User is marked Inactive?

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Applies To: ■ PoliteMail Desktop ■ PoliteMail Online □ PoliteMail M365

Version: 4.9 5.0 5.1+

When viewing a list of users under Account, you can click on any user to view their details and see a checkbox to indicate if the User is active or not.



Users marked as Inactive:

- 1. Are no longer able to log in,
- 2. No longer count as a license under your account, and
- 3. Any content the inactive user has created will still display and list them as the owner.