

How do I update the Graph secret?

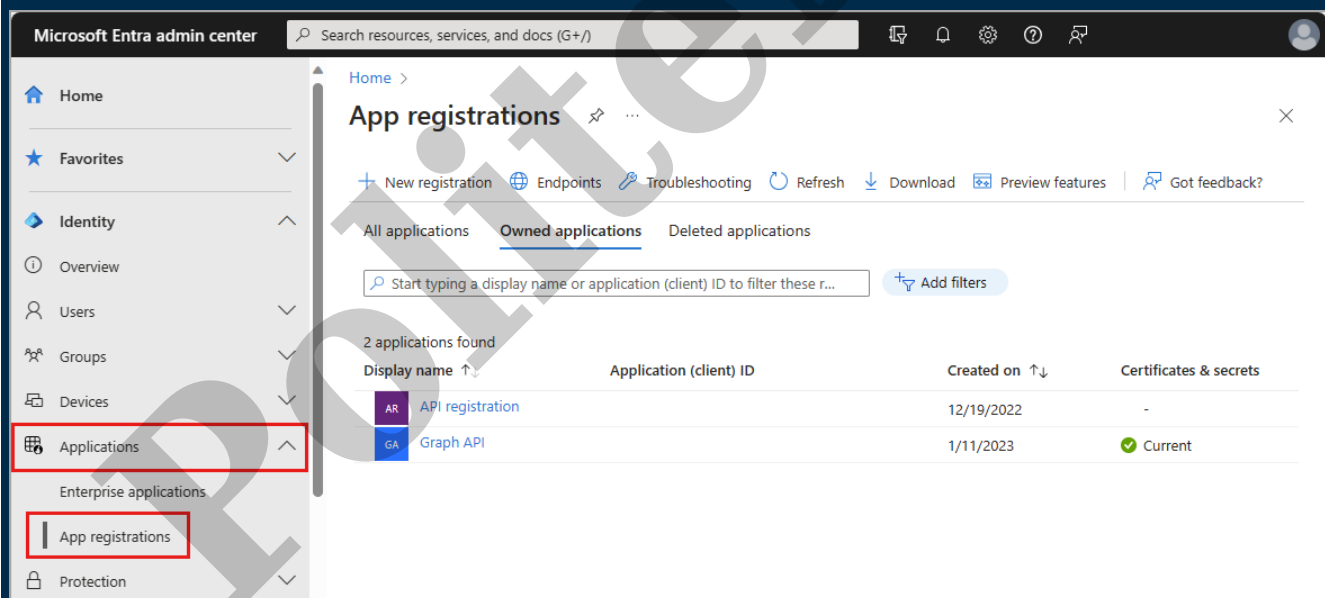
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Updating the Graph secret involves two steps: 1) generating the new secret in the Entra Admin Center, and then 2) entering the secret in PoliteMail. To do the first, you will need to have Administrator rights for EntraID. To do the second, you will either need to be a SysAdmin in PoliteMail or you will need to send the new Graph secret to PoliteMail.

Creating a New Secret

To update the secret in Graph, you will need to go to the Microsoft Entra Admin Center. If logged into your network, you can access the Admin Center (if you have Admin rights) at

1. Browse to **Identity > Applications > App Registrations** on the left. A list of your App registrations will appear on the right.
2. Select the Graph App Registration for PoliteMail.



The screenshot shows the Microsoft Entra Admin Center interface. The left-hand navigation pane is visible, with 'Applications' and 'App registrations' highlighted with red boxes. The main content area displays the 'App registrations' page, showing a list of applications under the 'Owned applications' tab. The table below shows two applications:

Display name	Application (client) ID	Created on	Certificates & secrets
API registration		12/19/2022	-
Graph API		1/11/2023	Current

3. On the right side of the screen, go to Certificates & Secrets.
4. Navigate to the Client Secret tab and click on 'New client secret'. Follow the prompts.
 - We recommend an expiration of 365 days (12 months).

PoliteMail | Certificates & secrets

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Credentials enable confidential applications to identify themselves to the authentication service when receiving tokens at a web addressable location (using an HTTPS scheme). For a higher level of assurance, we recommend using a certificate (instead of a client secret) as a credential.

Application registration certificates, secrets and federated credentials can be found in the tabs below.

Certificates (0) Client secrets (1) Federated credentials (0)

A secret string that the application uses to prove its identity when requesting a token. Also can be referred to as application password.

+ New client secret

Description	Expires	Value	Secret ID
PoliteMail Graph	4/5/2025		

Once the certificate or secret is successfully added, copy the Secret Value. Please note that once you leave this page, you will not be able to view the secret value again.

Add a client secret

Description: PoliteMail Graph

Expires: Recommended: 180 days (6 months)

- Recommended: 180 days (6 months)
- 90 days (3 months)
- 365 days (12 months)
- 545 days (18 months)
- 730 days (24 months)
- Custom

Entering the Secret in PoliteMail

- Once the value is copied, it needs to be entered in PoliteMail.
 - System Administrators can update the Graph Secret in PoliteMail by going to **Settings > Server > Authentication**, and scrolling to the Graph section. There are several fields where you can update the Secret.

⚠ Be sure to enter the actual secret value and not the ID!

- If you are not a System Administrator, send the Graph Secret to PoliteMail and we will apply the new secret and verify list expansion is functional.

- Once the new secret is verified, navigate back to **App registrations > Certificates and Secrets** for the app and remove the old one.

Add Cancel

PoliteMail