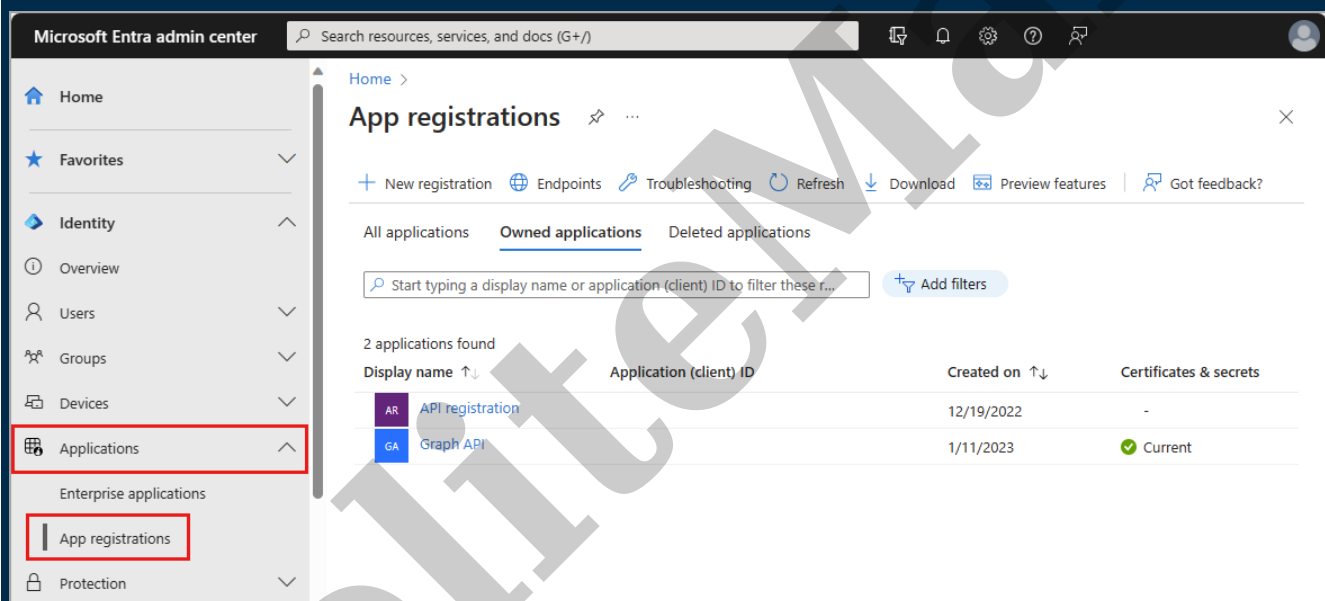


How do I update the Graph secret?

Last Modified on 10/20/2025 12:30 pm EDT

To update the secret in Graph, you will need to go to the Microsoft Entra Admin Center. If logged into your network, you can access the Admin Center (if you have Admin rights) at <https://entra.microsoft.com>.

1. Browse to **Identity > Applications > App Registrations** on the left. A list of your App registrations will appear on the right.
2. Select the Graph App Registration for PoliteMail.



3. On the right side of the screen, go to **Certificates & Secrets**.
4. Navigate to the **Client Secret** tab and click on 'New client secret'. Follow the prompts.
 - We recommend an expiration of 365 days (12 months).

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Got a second to give us some feedback? →

Credentials enable confidential applications to identify themselves to the authentication service when receiving tokens at a web addressable location (using an HTTPS scheme). For a higher level of assurance, we recommend using a certificate (instead of a client secret) as a credential.

Application registration certificates, secrets and federated credentials can be found in the tabs below.

Certificates (0)

Client secrets (1)

Federated credentials (0)

A secret string that the application uses to prove its identity when requesting a token. Also can be referred to as application password.

+ New client secret

Description	Expires	Value	Secret ID
PoliteMail Graph	4/5/2025



Once the certificate or secret is successfully added, copy the Secret Value. Please note that once you leave this page, you will not be able to view the secret value again.

5. Once the value is copied, please share the secret with PoliteMail.

- PoliteMail will apply the new secret and verify list expansion is functional.

6. Once the new secret is verified, navigate back to **App registrations > Certificates and Secrets** for the app and remove the old secret.

Add a client secret

Description

Expires

PoliteMail Graph

Recommended: 180 days (6 months)

Recommended: 180 days (6 months)

90 days (3 months)

365 days (12 months)

545 days (18 months)

730 days (24 months)

Custom

Add

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