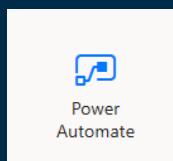


Using the PoliteMail Connector on Microsoft Power Automate

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What is Power Automate?



Microsoft Power Automate is a Microsoft 365 application that allows users to create automated, event-driven work processes across several different applications. PoliteMail now includes a Flow Connector, so you may automate some of your email processes based on PoliteMail interaction data. The Power Automate tool is accessible from your Office365 Home Page.

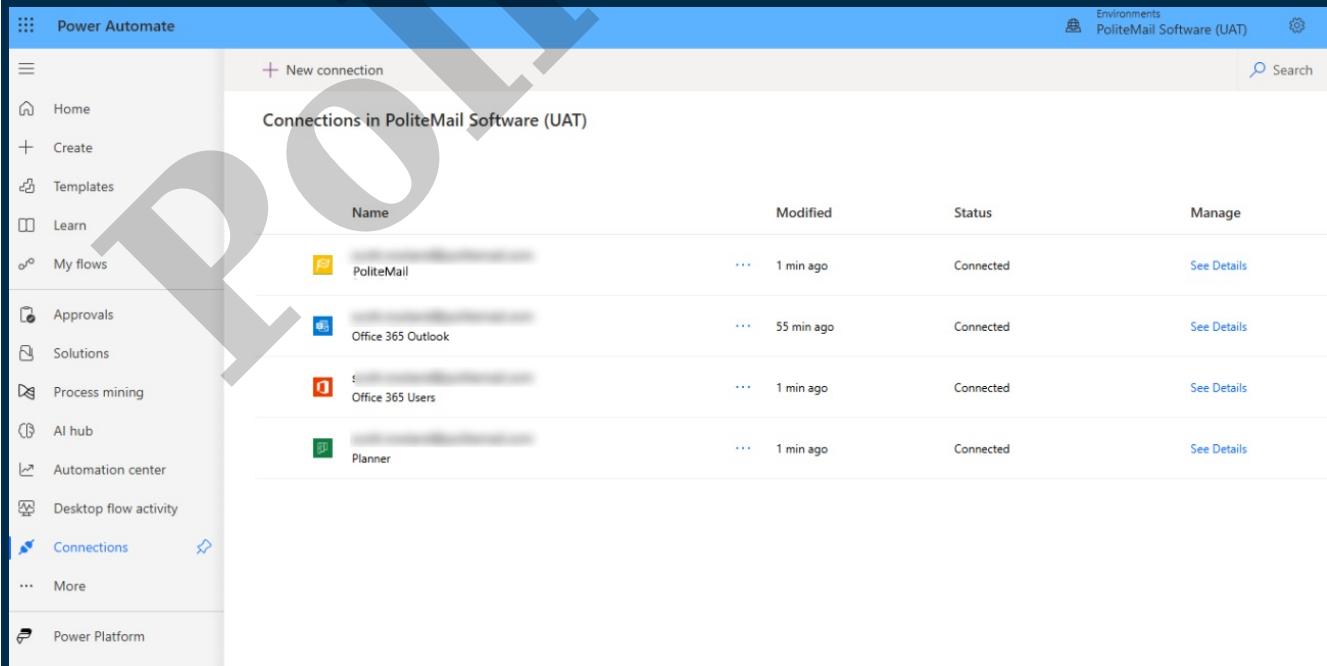
Detailed information on creating a connection, available Actions and Triggers may be found [here](#).

Power Automate Vocabulary

- Trigger: An event that starts the Flow
- Actions: What happens after a Trigger occurs
- Connectors: Bridges that allow Power Automate to connect apps and actions together

Where to Find the PoliteMail Connector

The PoliteMail Connector is found in the **Connectors tab**. You can either scroll to the PoliteMail icon from the list of icons, or type in PoliteMail in the Search bar.



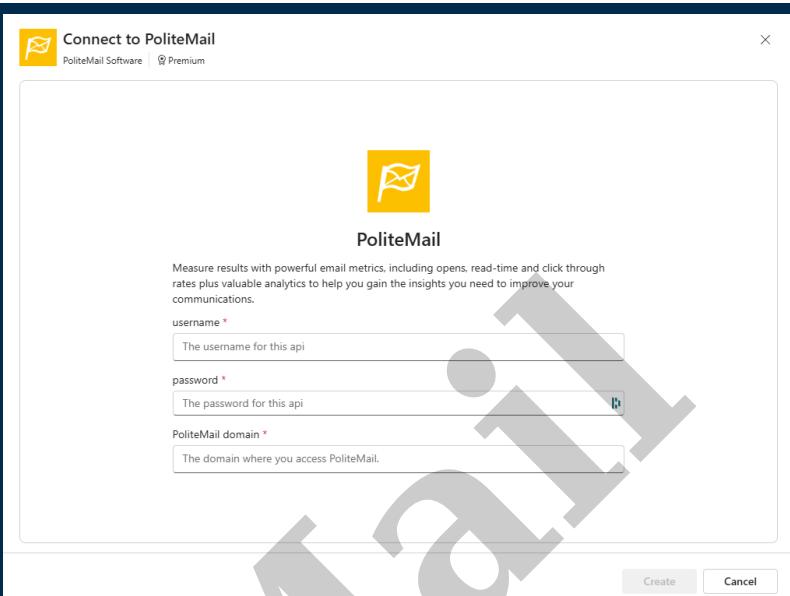
The screenshot shows the Microsoft Power Automate interface with the 'Connections' tab selected. On the left, there is a sidebar with various icons for Home, Create, Templates, Learn, My flows, Approvals, Solutions, Process mining, AI hub, Automation center, Desktop flow activity, and a 'Connections' section which is currently active. The main area displays a list of connections under the heading 'Connections in PoliteMail Software (UAT)'. The list includes:

Name	Modified	Status	Manage
PoliteMail	1 min ago	Connected	See Details
Office 365 Outlook	55 min ago	Connected	See Details
Office 365 Users	1 min ago	Connected	See Details
Planner	1 min ago	Connected	See Details

Click on the PoliteMail connector and a window appears for you to enter credentials used to log into PoliteMail, as well as your PoliteMail domain.

Your domain is shown when you log into PoliteMail, such as yourcompany@politemail26.com.

Once entered, click 'Create'. Power Automate will attempt to use your information to create a secure connection to PoliteMail so that you can now build a flow using it.



Creating a Flow from a Blank Template

Flows can be created either by starting from a blank template, or using one of Power Automate's built-in templates. You also have the option of importing saved templates. [This Microsoft help article](#) covers how to create and manage a flow.