

Using the PoliteMail Connector on Microsoft Power Automate

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What is Power Automate?



Power Automate

Microsoft Power Automate is a Microsoft 365 application that allows users to create automated, event-driven work processes across several different applications. PoliteMail now includes a Flow Connector, so you may automate some of your email processes based on PoliteMail interaction data. The Power Automate tool is accessible from your Office365 Home Page.

Detailed information on creating a connection, available Actions and Triggers may be found [here](#).

Power Automate Vocabulary

- Trigger: An event that starts the Flow
- Actions: What happens after a Trigger occurs
- Connectors: Bridges that allow Power Automate to connect apps and actions together

Where to Find the PoliteMail Connector

The PoliteMail Connector is found in the **Connectors** tab. You can either scroll to the PoliteMail icon from the list of icons, or type in PoliteMail in the Search bar.

The screenshot shows the Microsoft Power Automate interface. The top navigation bar includes 'Power Automate' and 'Environments PoliteMail Software (UAT)'. The left sidebar contains navigation options: Home, Create, Templates, Learn, My flows, Approvals, Solutions, Process mining, AI hub, Automation center, Desktop flow activity, Connections (selected), More, and Power Platform. The main content area is titled 'Connections in PoliteMail Software (UAT)' and features a table of connections.

Name	Modified	Status	Manage
PoliteMail	1 min ago	Connected	See Details
Office 365 Outlook	55 min ago	Connected	See Details
Office 365 Users	1 min ago	Connected	See Details
Planner	1 min ago	Connected	See Details

Click on the PoliteMail connector and a window appears for you to enter credentials used to log into PoliteMail, as well as your PoliteMail domain.

Your domain is shown when you log into PoliteMail, such as

Once entered, click 'Create'. Power Automate will attempt to use your information to create a secure connection to PoliteMail so that you can now build a flow using it.

Connect to PoliteMail

PoliteMail Software | Premium

PoliteMail

Measure results with powerful email metrics, including opens, read-time and click through rates plus valuable analytics to help you gain the insights you need to improve your communications.

username *

The username for this api

password *

The password for this api

PoliteMail domain *

The domain where you access PoliteMail.

Create Cancel

Creating a Flow from a Blank Template

Flows can be created either by starting from a blank template, or using one of Power Automate's built-in templates. You also have the option of importing saved templates. [This article](#) covers how to create and manage a flow.