## How long does the PoliteMail COM add-in take to load?

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Applies To: ■ PoliteMail Desktop □ PoliteMail Online □ PoliteMail M365

Version: ■ 4.9 ■ 5.0 ■ 5.1+

The average delay load is 1 to 3 seconds for the PoliteMail COM add-in. In addition, PoliteMail is placed in the 'Always Enable' list to prevent it from getting disabled by an automatic process in Outlook.

