

5.30.5482

Last Modified on 10/22/2025 10:47 am EDT

This release of PoliteMail introduces two-way Entra sync as an optional add-on! In addition, significant bugfixes and performance improvements have been made under the hood, to make this the fastest PoliteMail experience ever.

5.30
Version

Release: 5.30.5482.3492

Updates With This Release

Improvements

- **DESKTOP** **ONLINE** **M365** Two-way Entra sync is now available as an optional add-on! If you ever wanted an easy way to update lists in Entra without involving IT, this is the perfect solution.
- **DESKTOP** **ONLINE** **M365** Significant speed improvements have taken place under the hood, with the latest version handling large Scheduled Sends of 120,000 recipients 50% faster than before!



Fixes



General

- **DESKTOP** **ONLINE** **M365** Fixed an issue where user passwords were reset when the authentication mode was changed.
- **DESKTOP** **ONLINE** **M365** Fixed an issue with intermittent failure of measured links when deployed on app services.
- **DESKTOP** **ONLINE** **M365** Fixed a 500 Internal Server error when using the API for GET requests.
- **DESKTOP** **ONLINE** **M365** Fixed an issue where an error message was received while sending Preflights, requesting support, or sending reports if EWS was not configured.

Message Sending

- **DESKTOP** Fixed an issue where recurring meeting invitations were only sending the first meeting in the series when sent from a Shared calendar.
- **ONLINE** Fixed an issue where loading a Draft did not populate recipient fields.
- **M365** Fixed an issue where the Opt-In request link was not clickable.

PoliteMail Editor

- **ONLINE** Fixed an issue where adding a Play button overlay caused an error.
- **ONLINE** Fixed an issue where images appeared broken after editing a Template on the desktop and then viewing it in PMO.

Metrics & Reporting

- **DESKTOP** **ONLINE** Fixed an issue where the date and time in reports displayed in UTC instead of the relevant time zone.

- **ONLINE** Fixed an issue where the sent message was not viewable if Beefree was turned off.

Previous fixes from the last update are shown below.

Previous Fixes in Version 5.25

Improvements

- **DESKTOP****ONLINE** When importing a .csv list, you no longer have to make sure the column header for the email address is named "Email"; you can map the field regardless of name.
- **DESKTOP** We've added a warning message when trying to edit another person's Draft.
- **ONLINE** You can now set a display name for a From address!
- We've improved the language clarity in the alerts and permission request messages you receive.
- Various UI components have been improved for the Safari browser experience on a Mac.

General Fixes

- Fixed an issue where requesting support was being blocked by a message size warning in some cases.
- Fixed an issue where an exception was being generated for Magick.NET on new serverless deployments.
- Fixed an issue where the Graph mailer could not be started manually.
- Fixed an issue with the API where the SentMessages endpoint did not list tags applied to messages.
- Fixed an issue where manually adding a User to the Approved Froms grid would not remove them as Pending.



Message Sending

- **DESKTOP****ONLINE** **M365** Fixed an issue where joystick controls displayed when the formatting of a Template component was cleared.
- **ONLINE** Fixed an issue on Macs where the license expiration date would show as an invalid date.
- **ONLINE** Fixed an issue where the Cancel button did not cancel the Recipient Count.
- **ONLINE** Fixed an issue where links that contained the % symbol caused an error.
- **M365** Fixed an issue where Preflight test sends were sending to all recipient.

PoliteMail Editor

- **ONLINE** Fixed an issue where images in a Footer template section would not resize.
- **ONLINE** A number of adjustments have been made to the handling of Template Sections to make them easier to work with.
- **ONLINE** Added support for mailto: links.

Metrics & Reporting

- **DESKTOP****ONLINE** Fixed an issue where the Campaign click rate would drop if a message that contained no links was added to the Campaign.

- **DESKTOP** Fixed an issue where the survey page would not respond or display correctly when responding to Feedback items.

PoliteMail