5.25.5130

Last Modified on 10/22/2025 10:40 am EDT

Version 5.25 is out, bringing with it a new toolbar layout in PoliteMail Online, AI-powered translation, as well as some built-in image editing!

Release: 5.25.5130.4290

Updates With This Release

New Features

- **ONLINE** This version introduces a new toolbar layout in PoliteMail Online to enhance the editing experience! This includes making it easier than ever to copy and paste from Microsoft Word, as well as fixing formatting quirks so your messages can better reflect what you intended, quickly.
- **ONLINE** Also in PoliteMail Online, a new AI-powered translator has been added that will not only convert your text, but preserve your formatting, brand styling, and your personalization so that items that should not be translated are excluded.
- **ONLINE** Basic image editing is now available within PoliteMail Online! Click on the image and then the controls button (at right) to change the aspect ratio or resize the image to suit your needs without having to use a separate application.
- SAML support is now more reliable and secure!
- Enhanced filtering for your contacts and address book makes searching for the right contacts easier than ever!

General Fixes

- Fixed an issue where an exception was being generated for Magick.NET on new serverless deployments.
- Fixed an issue with the API where the SentMessages endpoint did not list tags applied to messages.
- Fixed an issue where manually adding a User to the Approved Froms grid would not remove them as Pending.

Message Sending

- **DESKTOP** **ONLINE** **M365** Fixed an issue where Pre-Flight test sends were not being deleted even if the deletion setting has been turned on.
- **DESKTOP** **ONLINE** **M365** Fixed an issue where beacons were not being cleansed when messages were being forwarded and Embed Images was set to false.
- **DESKTOP** **ONLINE** Fixed an issue where lists using the previous Filtering feature were not filtering correctly in the new version.
- **DESKTOP** **ONLINE** Fixed an issue where a Message could not be added to a Campaign when Select All is used in the Messages list.
- **DESKTOP** **ONLINE** Fixed an issue where opening a Draft to Schedule a Send reflected the time in the past when the Draft was initially created.
- **ONLINE** **M365** Fixed an issue where a Template was being created when sending a 'Request Support' message to PoliteMail with specific From Verification settings enabled.

- **ONLINE** Fixed an issue where Lists that were not mail-enabled appeared empty and without a display name in the Address Book, and an error appeared when added to the To: field.
- **ONLINE** Fixed an issue where bcc recipients where not displayed when clicked on if the Message was saved as a Draft.

PoliteMail Builder

- **DESKTOP ONLINE** Fixed an issue where Paragraphs were not taking on Brand Theme fonts when added to Template Sections.
- **ONLINE** Fixed an issue where pasting from Word into the Builder when using Safari made the text appear above the Template.
- **ONLINE** Fixed an issue where Templates created in older versions were stretching out to the full width of the window.
- **ONLINE** Fixed an issue where viewing a sent message made up of multiple Template Sections could be saved as one item instead of being able to save each component individually.
- **ONLINE** Fixed an issue where joystick controls for moving up and down did not function when opened in PoliteMail Online.
- **ONLINE** Fixed an issue where multiple uses of adding and saving Paragraphs would create an error.
- **ONLINE** Fixed an issue with Brand Themes where the font size of a subheading was not being retained.
- **ONLINE** Removed references to Outlook desktop tools when previewing a Brand Theme.
- **ONLINE** Fixed an issue where the Brand Theme placeholder did not show when the background color was white.
- **M365** Fixed an issue where Template components could not be inserted after inserting headers.
- **M365** Fixed an issue where Template components could not be inserted in succession.

Metrics & Reporting

- **DESKTOP ONLINE M365** Fixed an issue where the graph showing the Read Time by hour of day was missing data.
- **DESKTOP ONLINE M365** Fixed an issue where drill-down details appeared blank for 'likely forward' counts.
- **DESKTOP ONLINE** Fixed an issue were cc and bcc recipients were not being displayed when a sent message was being viewed.
- **DESKTOP ONLINE** Fixed an issue where 'Hidden' was displayed in the columns of the From list.