# What are the system requirements for PoliteMail?

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## **General IT Requirements**

Requirement	Cloud Service	Self-Hosted / On Premises
Windows IIS Servers VM		†
Connect to SQL Server	✓	†
Branded hostname with public authority		+
Dedicated SMTP IP	✓	ţ
Maintain IIS servers, SQL, and PoliteMail		
Graph app key	†	†
Trust PoliteMail SMTP server with M365 connector	+	

† indicates this must be provided by you. <a> indicates this can be provided by PoliteMail.</a>

### **Minimum System Requirements**

#### PoliteMail for Outlook (COM Add-In)

- Microsoft Outlook for Windows 2016+ or Outlook for Microsoft 365 MSO
- Microsoft Windows 10, 11 (May 2019 update or greater with .Net 4.8)
- Desktop installer (setup.exe) adds functionality into Outlook interface
- SSO with OpenID, OAuth2, SAML2
- Graph API key and internal SMTP endpoint

#### PoliteMail 365 (Modern Add-In)

- Microsoft 365 Outlook Online (Windows or Mac)
- Up-to-date including Edge, Chrome, Firefox, Opera, Arc, and Safari.



PoliteMail does not support Internet Explorer version 11 or earlier.

- Manifest deployment in Microsoft 365 (Admin Center under Settings > Integrated apps)
- SSO with OpenID, OAuth2, SAML2
- Graph API key and internal SMTP endpoint

#### PoliteMail Online

- PoliteMail Online can be accessed through any up-to-date
  Opera, Arc, and Safari, or with Outlook 365 with the PoliteMail 365 Add-In.
- PoliteMail Online integrates with Exchange Server 2013 and higher.
- SSO with OpenID, OAuth2, SAML2
- Graph API key and internal SMTP endpoint

#### PoliteMail Server (BYOC)

• Azure or AWS Account, with VM or containerized Windows Server Images and SQL Server or Azure SQL backend.

including Edge, Chrome, Firefox,

• Sizing requirements: Learn how to scale cloud services based on the number of employees

#### On-Premises Server

Server software is required for self-service installation but is included with Cloud services.

- Exchange Server 2013+ and Exchange Online
- Windows Server 2016+ with IIS
- SQL Server 2016+
- Sizing requirements: Learn how to scale SQL based on the number of employees

