

What are the system requirements for PoliteMail?

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General IT Requirements

Requirement	Cloud Service	Self-Hosted / On Premises
Windows IIS Servers VM	✓	†
Connect to SQL Server	✓	†
Branded hostname with public authority	✓	†
Dedicated SMTP IP	✓	†
Maintain IIS servers, SQL, and PoliteMail	✓	†
Graph app key	†	†
Trust PoliteMail SMTP server with M365 connector	†	†

† indicates this must be provided by you. ✓ indicates this can be provided by PoliteMail.

Minimum System Requirements

PoliteMail for Outlook (COM Add-In)

- Microsoft Outlook for Windows 2016+ or Outlook for Microsoft 365 MSO
- Microsoft Windows 10, 11 (*May 2019 update or greater with .Net 4.8*)
- Desktop installer (setup.exe) adds functionality into Outlook interface
- SSO with OpenID, OAuth2, SAML2
- Graph API key and internal SMTP endpoint

PoliteMail 365 (Modern Add-In)

- Microsoft 365 Outlook Online (Windows or Mac)
- Up-to-date [web browser](#) including Edge, Chrome, Firefox, Opera, Arc, and Safari.

PoliteMail does not support Internet Explorer version 11 or earlier.

- Manifest deployment in Microsoft 365 (Admin Center under **Settings > Integrated apps**)
- SSO with OpenID, OAuth2, SAML2
- Graph API key and internal SMTP endpoint

PoliteMail Online

- PoliteMail Online can be accessed through any up-to-date [web browser](#) including Edge, Chrome, Firefox, Opera, Arc, and Safari, or with Outlook 365 with the PoliteMail 365 Add-In.
- PoliteMail Online integrates with Exchange Server 2013 and higher.
- SSO with OpenID, OAuth2, SAML2
- Graph API key and internal SMTP endpoint

PoliteMail Server (BYOC)

- Azure or AWS Account, with VM or containerized Windows Server Images and SQL Server or Azure SQL backend.
- Sizing requirements: [Learn how to scale cloud services based on the number of employees](#) .

On-Premises Server

Server software is required for self-service installation but is included with Cloud services.

- Exchange Server 2013+ and Exchange Online
- Windows Server 2016+ with IIS
- SQL Server 2018+
- Sizing requirements: [Learn how to scale SQL based on the number of employees](#) .