5.25.5188

Last Modified on 10/06/2025 7:13 pm EDT

This release contains various bugfixes and performance improvements, as well as the ability to easily open a message in PoliteMail for M365 from PoliteMail Online.



Release: 5.25.5188.3444

Updates With This Release

New Features

• M365 The ability has been added to open a message in PoliteMail 365 from PoliteMail



General Fixes

- Fixed an issue where requesting support was being blocked by a message size warning in some cases.
- Fixed an issue where the Graph mailer could not be started manually.



Message Sending

- **DESKTOP** ONLINE M365 Fixed an issue where Umlaut/Diacritics did not render correctly after a page is refreshed.
- ONLINE Fixed an issue where videos were not displaying in a received copy of a message sent from PoliteMail Online.
- M365 Fixed an issue where links could not be created or edited in the Safari browser.

PoliteMail Builder

- **DESKTOP ONLINE M365** Fixed an issue where displaying updated names, businesses or regions for Brand Themes required users to log out and back in again.
- ONLINE Fixed an issue where text alignment was not being accepted in a saved Template Section.
- ONLINE Fixed an issue where changing editors caused the header width to change.

Metrics & Reporting

- **DESKTOP ONLINE** Fixed an issue where no display name appeared in message reports of From Permission requests.
- **DESKTOP ONLINE** Fixed an issue where some metrics were missing from the Account Report.
- DESKTOP ONLINE Fixed an issue where benchmark data was not loading in a Multi-Comparison report.

Previous Fixes in Version 5.25

General Fixes

• Fixed an issue where an exception was being generated for Magick.NET on new serverless deployments.



- Fixed an issue with the API where the SentMessages endpoint did not list tags applied to messages.
- Fixed an issue where manually adding a User to the Approved Froms grid would not remove them as Pending.

Message Sending

- **DESKTOP ONLINE M365** Fixed an issue where Pre-Flight test sends were not being deleted even if the deletion setting has been turned on.
- **DESKTOP** ONLINE M365 Fixed an issue where beacons were not being cleansed when messages were being forwarded and Embed Images was set to false.
- **DESKTOP ONLINE** Fixed an issue where lists using the previous Filtering feature were not filtering correctly in the new version.
- **DESKTOP ONLINE** Fixed an issue where a Message could not be added to a Campaign when Select All is used in the Messages list.
- **DESKTOP** ONLINE Fixed an issue where opening a Draft to Schedule a Send reflected the time in the past when the Draft was initially created.
- ONLINE M365 Fixed an issue where a Template was being created when sending a 'Request Support' message to PoliteMail with specific From Verification settings enabled.
- ONLINE Fixed an issue where Lists that were not mail-enabled appeared empty and without a display name in the Address Book, and an error appeared when added to the To: field.
- ONLINE Fixed an issue where bcc recipients where not displayed when clicked on if the Message was saved as a Draft.

PoliteMail Builder

- **DESKTOP ONLINE** Fixed an issue where Paragraphs were not taking on Brand Theme fonts when added to Template Sections.
- ONLINE Fixed an issue where pasting from Word into the Builder when using Safari made the text appear above the Template.
- ONLINE Fixed an issue where Templates created in older versions were stretching out to the full width of the window.
- **ONLINE** Fixed an issue where viewing a sent message made up of multiple Template Sections could be saved as one item instead of being able to save each component individually.
- ONLINE Fixed an issue where joystick controls for moving up and down did not function when opened in PoliteMail Online.
- ONLINE Fixed an issue where multiple uses of adding and saving Paragraphs would create an error.
- **ONLINE** Fixed an issue with Brand Themes where the font size of a subheading was not being retained.
- ONLINE Removed references to Outlook desktop tools when previewing a Brand Theme.
- ONLINE Fixed an issue where the Brand Theme placeholder did not show when the background color was white.
- M365 Fixed an issue where Template components could not be inserted after inserting headers.
- M365 Fixed an issue where Template components could not be inserted in succession.

Metrics & Reporting

- **DESKTOP ONLINE** M365 Fixed an issue where the graph showing the Read Time by hour of day was missing data.
- DESKTOP ONLINE M365 Fixed an issue where drill-down details appeared blank for 'likely forward' counts.
- **DESKTOP ONLINE** Fixed an issue were cc and bcc recipients were not being displayed when a sent message was being viewed.
- **DESKTOP ONLINE** Fixed an issue where 'Hidden' was displayed in the columns of the From list.

