5.20.4606

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Version 5.2 of PoliteMail introduces a Calendar View for Scheduled Sends, as well as support for sending via Graph.

Release: 5.20.4606.6060   Fixes prior to this build are listed at towards bottom of this article.

Updates With This Release

New Features

- **Calendar View for Scheduled Sends.** With version 5.2, PoliteMail introduces a Calendar View for better scheduling visibility. Users can view and manage scheduled sends in monthly, weekly, daily, or agenda formats. This feature allows teams to "pencil in" time slots for future messages, enhancing coordination and planning. Events are color-coded: gray for penciled-in slots and blue for confirmed scheduled sends. Users can edit time slots, move send times, and add notes.
- **Send via Graph Service**. PoliteMail now supports sending messages via the Microsoft Graph, bypassing traditional security appliances and streamlining setup by removing the need for GPOs. This method allows users with Entra ID to send up to 10,000 messages daily, with the option to increase limits by utilizing shared mailboxes.
- Three new settings have been added:
  - **Server > Sending > Message Size** allows you to specify the maximum message size over which the message will not be sent and a window will display saying the message exceeds the size limit. Default is 10MB.
  - **Server > Sending > Message Body Size Threshold** allows you to specify the large message size threshold. If the large size limit is exceeded, a window will display warning that delivery may be slowed, and with the option to continue with the send or not. Default is 1.5MB.
  - **User Preferences > Sender ID** allows a user to specify the maximum number of recipients for a message, over which auto-replies will be disabled. The options are 100, 1000, 5000, or 10,000.

General Fixes

Message Sending

- `DESKTOP` `ONLINE` `M365` Fixed an issue where undeliverable messages were not being sent to the specified email address in Direct Replies To.
- `DESKTOP` `ONLINE` `M365` Fixed an issue where Direct Replies To was overwriting the From address.
- `DESKTOP` `ONLINE` `M365` Fixed an issue where beacons were not being removed from messages when forwarded.

PoliteMail Builder

- `M365` Fixed an issue where images could not be added into an image placeholder.

Metrics & Reporting

- **DESKTOP** Fixed an issue where link names were being displayed in HTML and in Content > Links.
- **DESKTOP** Fixed an issue with Segmentation where the To field displayed the name of the object.

Previous Enhancement and Fixes in Version 5.15

Enhancements

- The new PoliteMail Builder as well as the enhanced Filtered Lists feature are now on by default.
- You'll notice a new 'Save As' button in addition to the 'Save' button for Drafts and Templates, allowing you to save what you're working on under a different name.
- We've expanded OAuth and OpenID Connect (OIDC), boosting security and integration.
- Enhanced session timeout handling to ensure seamless re-authentication.
- **ONLINE** The font size and name now appear in the toolbar.
- Message expiration! You can now set an expiration date on a message.
- Email auto-save! Messages will be automatically saved as a Draft at a time interval specified by your System Administrator in the settings. The default is five minutes.
- Enhanced from management! You can now manage all your From permissions in a more powerful and intuitive way.
- The new Subject Suggester replaces A/B testing with greater speed and more AI-enhanced results.
- The PoliteMail Builder now lets you save Template Sections to more easily save your progress!
- **DESKTOP** **ONLINE** **M365** Fixed an issue where Personalization would not work if the user alters the formatting.
- **DESKTOP** **ONLINE** **M365** General consistency improvements have been made in all reports and graphs (alignment, size, etc.)
- **DESKTOP** **ONLINE** 'Keep me signed in' functionality has been added to the login page and via the API to avoid timeouts.
- **ONLINE** The font size will now display in points when clicking the font size button.
- **ONLINE** Fixed an issue where newly added Businesses/Regions were not appearing unless the user signs out and back in again.

General Fixes

- Fixed an issue where changing the 'ValidateFrom' SysAdmin setting resulted in the inability to manage From permissions.
- Updated the interface so that From Permissions can be added or removed when the From Verification setting is set to 'Managed'.
- Removed old references to jQuery, resulting in possible penetration test failure.
- **DESKTOP** **ONLINE** **M365** Fixed an issue where deleting Preflight messages was causing a SQL deadlock with the archive service.
- **DESKTOP** Fixed an issue where some configurations could not be re-authenticated when the session expires.
- **DESKTOP** Fixed an issue where some configurations could not be re-authenticated when the session expires.

Message Sending

- **DESKTOP** **ONLINE** **M365** Fixed an issue where modified Business/Region names were not appear in the PoliteMail Builder.
- **DESKTOP** **ONLINE** **M365** Resolved an issue where dynamic distribution lists (or nested lists) with more than 25,000 members would not expand.
- **DESKTOP** **ONLINE** **M365** Fixed an issue where image thumbnails showed as unavailable.
- **DESKTOP** **ONLINE** **M365** Fixed an issue where a user could send from an inactive From address.
- **DESKTOP** **ONLINE** Fixed an issue where editing a Scheduled Send caused Images not to display.
- **DESKTOP** Fixed an issue where the received message only had part of the content when using a Template.
- **ONLINE** **M365** Fixed an issue when sending on a Mac where images sent without alternative text required a horizontal scroll in preview mode.
- **ONLINE** Fixed an issue where styles ceased to work on Templates with a large GIF banner.
- **ONLINE** Fixed an issue where the font could not be modified for Feedback questions or text.
- **ONLINE** Fixed an issue where Preflight Test Sends were sometimes unable to be sent.
- **ONLINE** Fixed an issue where sending a Draft prompted the user to enter a valid person in the From field.
- **ONLINE** Fixed an issue where Images were being converted to Base64.
- **ONLINE** Fixed an issue where having multiple allowed From domains prevented messages from being sent.
- **ONLINE** Fixed an issue where distribution lists were being added to the 'To' field instead of the individual address when using a Preflight Test Send.
- **ONLINE** Fixed an issue where the 'To' and 'cc' fields could not be edited.
- **ONLINE** Fixed an issue where the new PoliteMail Builder was not retaining the name of saved Drafts.
- **ONLINE** Fixed an issue where triple-clicking to select a line of text would also select the closing html tag and potentially skew formatting.
- **ONLINE** Fixed an issue where the Subject Suggester was not in the correct location when using Mac OS and Safari.
- **ONLINE** Fixed an issue where an error occurred when attempting to edit an Image link.
- **ONLINE** Fixed an issue where the setting for the location of the toolbar did not function.
- **M365** Fixed an issue where Drafts were not retaining recipients in the proper fields when loaded.
- **M365** Fixed an issue where adding Smart Attachments would automatically mark it as Shared.
- **M365** Corrected a list expansion error when sending to PoliteMail Lists with an Expansion Mode selected.
- **M365** Fixed an issue where users could not log into PoliteMail for M365 using password authentication.
- **M365** Fixed an issue where the Cancel button was not present when sending a Message.
- **M365** Fixed an issue where subject recommendations would not display when using Ai/B testing.

PoliteMail Builder

- **DESKTOP** **ONLINE** **M365** Fixed an issue where Personalization within Template pieces did not convert properly from PoliteMail for Outlook to PoliteMail Online or PoliteMail 365.
- **DESKTOP** **ONLINE** **M365** Fixed an issue where the same button could not be added more than once to a message.
- **DESKTOP** **ONLINE** **M365** Fixed an issue where a new image that was added from the Builder did not retain the Business or Region of the user.
- **DESKTOP** **ONLINE** **M365** Fixed an issue where Templates were not being fully deleted, which could cause performance issues over time.
- **DESKTOP** **M365** Fixed an issue where buttons would display as black when a default Brand Theme has

not been set.

- **ONLINE** Fixed an issue where new Images added from the Builder were throwing an error and/or not being added.
- **ONLINE** Fixed an issue where creating a new Template from an existing one showed the incorrect Business/Region of the user.
- **ONLINE** Fixed an issue where Images were not displaying if 'Embed Images' was set to FALSE.
- **ONLINE** Fixed an issue where the old version of the Builder was showing 'No Content' for Templates.
- **ONLINE** Fixed an issue where new Templates were not able to be saved to Folders.
- **ONLINE** Fixed an issue where Drafts created in the old Builder did not display a name when accessed via the new Builder.
- **ONLINE** Fixed an issue where new Brand Themes were automatically assigned to All Users and the Business/Region was set to Unassigned.
- **ONLINE** Fixed an issue where formatting and spacing is inconsistent when content is pasted.
- **M365** Fixed an issue where getting the Recipient Count was not working with PoliteMail lists.

Metrics

- **DESKTOP** **ONLINE** **M365** Fixed an issue where attempting to delete a message from a Campaign report would delete the entire report.
- **DESKTOP** **ONLINE** **M365** Fixed an issue where exported reports displayed some data in a date format instead of numbers.
- **DESKTOP** **ONLINE** **M365** Fixed an issue where drilldown reports did not contain Custom fields.
- **DESKTOP** **ONLINE** **M365** Fixed an issue where the URL field was not being included in search results.
- **DESKTOP** **ONLINE** **M365** Fixed a display issue when viewing the Heatmap.
- **DESKTOP** **ONLINE** **M365** Improved the readability of the chart displaying Read Time by Hour of Day.
- **DESKTOP** **ONLINE** **M365** Corrected various rounding inconsistencies.
- **DESKTOP** **ONLINE** Fixed an issue where metrics reports exported to Excel were corrupted if exporting more than 380 messages.
- **DESKTOP** **ONLINE** Fixed an issue where Export All did not work with CSV or Excel formats.
- **DESKTOP** **ONLINE** Fixed an issue where the incorrect benchmark values were displaying when comparing to the PoliteMail average.
- **DESKTOP** **ONLINE** Fixed an issue where the 'Didn't Open' metric did not populate working hours, start hour, and end hour.
- **ONLINE** Fixed an issue where only a portion of a Template would display when exported as a PDF.
- **M365** Fixed an issue where the Heatmap was not loading.
- **M365** Fixed a display issue when viewing the Heatmap.
- **M365** Fixed an issue where survey results were not showing in the Metrics when the message is sent from M365.