

5.15.4388

Last Modified on 10/06/2025 6:59 pm EDT

This release has a handful of bug fixes, and the new PoliteMail Builder and enhanced Filtered Lists are now on by default.

Version
5.15

Release: 5.15.4388.6906 Fixes prior to this build are listed at towards bottom of this article.

Updates With This Release

Enhancements

- By default, the new PoliteMail Builder as well as the enhanced Filtered Lists feature are now on by default.

General Fixes

- **DESKTOP** Fixed an issue where some configurations could not be re-authenticated when the session expires.

Message Composition & Sending

- **M365** Fixed an issue where subject recommendations would not display when using Ai/B testing.

PoliteMail Builder

- **DESKTOP M365** Fixed an issue where buttons would display as black when a default Brand Theme has not been set.

Metrics

- **DESKTOP ONLINE M365** Improved the readability of the chart displaying Read Time by Hour of Day.
- **DESKTOP ONLINE M365** Corrected various rounding inconsistencies.
- **M365** Fixed a display issue when viewing the Heatmap.
- **M365** Fixed an issue where survey results were not showing in the Metrics when the message is sent from M365.

Previous Enhancement and Fixes in Version 5.15

Enhancements

- You'll notice a new 'Save As' button in addition to the 'Save' button for Drafts and Templates, allowing you to save what you're working on under a different name.
- We've expanded OAuth and OpenID Connect (OIDC), boosting security and integration.
- Enhanced session timeout handling to ensure seamless re-authentication.
- **ONLINE** The font size and name now appear in the toolbar.
- **Message expiration!** You can now set an expiration date on a message.
- Email auto-save! Messages will be automatically **saved as a Draft** at a time interval specified by your System Administrator in the settings. The default is five minutes.
- Enhanced from management! You can now manage all your **From permissions** in a more powerful and intuitive way.
- The new **Subject Suggester** replaces A/B testing with greater speed and more AI-enhanced results.
- The PoliteMail Builder now lets you **save Template Sections** to more easily save your progress!
- **DESKTOP ONLINE M365** General consistency improvements have been made in all reports and graphs (alignment, size, etc.)
- **DESKTOP ONLINE** 'Keep me signed in' functionality has been added to the login page and via the API to avoid timeouts.
- **ONLINE** The font size will now display in points when clicking the font size button.



General Fixes

- Updated the interface so that From Permissions can be added or removed when the From Verification setting is set to 'Managed'.
- Removed old references to jQuery, resulting in possible penetration test failure.
- **DESKTOP** Fixed an issue where some configurations could not be re-authenticated when the session expires.



Message Sending

- **DESKTOP ONLINE M365** Resolved an issue where dynamic distribution lists (or nested lists) with more than 25,000 members would not expand.
- **DESKTOP ONLINE M365** Fixed an issue where image thumbnails showed as unavailable.
- **DESKTOP ONLINE M365** Fixed an issue where a user could send from an inactive From address.
- **ONLINE M365** Fixed an issue when sending on a Mac where images sent without alternative text required a horizontal scroll in preview mode.
- **ONLINE** Fixed an issue where triple-clicking to select a line of text would also select the closing html tag and potentially skew formatting.
- **ONLINE** Fixed an issue where the Subject Suggester was not in the correct location when using Mac OS and Safari.
- **ONLINE** Fixed an issue where an error occurred when attempting to edit an Image link.
- **ONLINE** Fixed an issue where the setting for the location of the toolbar did not function.
- **M365** Fixed an issue where the Cancel button was not present when sending a Message.

PoliteMail Builder

- **DESKTOP ONLINE M365** Fixed an issue where the same button could not be added more than once to a message.
- **DESKTOP ONLINE M365** Fixed an issue where a new image that was added from the Builder did not retain the Business or Region of the user.

- **DESKTOP** **ONLINE** **M365** Fixed an issue where Templates were not being fully deleted, which could cause performance issues over time.
- **ONLINE** Fixed an issue where new Images added from the Builder were throwing an error and/or not being added.
- **ONLINE** Fixed an issue where creating a new Template from an existing one showed the incorrect Business/Region of the user.

Metrics

- **DESKTOP** **ONLINE** **M365** Fixed an issue where attempting to delete a message from a Campaign report would delete the entire report.
- **DESKTOP** **ONLINE** **M365** Fixed an issue where exported reports displayed some data in a date format instead of numbers.
- **DESKTOP** **ONLINE** **M365** Fixed an issue where drilldown reports did not contain Custom fields.
- **DESKTOP** **ONLINE** **M365** Fixed an issue where the URL field was not being included in search results.
- **DESKTOP** **ONLINE** **M365** Fixed a display issue when viewing the Heatmap.