

5.10.4206

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Release Notes

5.10
Version

This release brings the usual bugfixes and performance improvements, as well as a few enhancements.

Release: 5.10.4206.5670 Fixes prior to this build are listed at towards bottom of this article.

Updates With This Release

Enhancements

- Click Metrics can now display who did NOT click on a link, in addition to who did, potentially saving a lot of time and eliminating the need for the user to do a lot of cross checking. Note this will only work with Individual measurement.
- When importing List data via a .csv file, an option has been added that allows you to replace an existing list instead of creating a new one.
- Inserting [shareable links](#) in Outlook will now conform to your Brand Theme.

General Fixes

- **M365** Fixed an issue where images sent via Outlook on a Mac were not being displayed.

Message Sending

- **DESKTOP M365** Fixed an issue where sending embedded images would fail.
- **M365** A prompt will now display to recommend switching to PoliteMail server from Outlook server with large list sends. Using the PoliteMail server will greatly speed up send time and prevent system hanging.
- **M365** Fixed an issue where the progress window was not displaying when sending on MacOS using the Safari browser.

PoliteMail Builder

- **DESKTOP ONLINE M365** Fixed an issue where the default template feature was not functioning.
- **ONLINE** Fixed an issue where the Builder was not displaying Secured Images.
- **ONLINE** Fixed an issue where spacers were not being added to Templates.

Metrics

- **M365** Fixed an issue where the heat map would not display for messages sent via M365.
- **DESKTOP** Fixed an issue where metrics reflected an inflated word count when adding pre-Header text.

Previous Fixes and Enhancements in version 5.10

Enhancements

- The [new PoliteMail Builder](#) is available for PoliteMail Online! In addition to an overhauled, more intuitive interface, the new Builder includes many new features as well, including more template options, more tools, and folders to organize your content. 
- [Filtered Lists](#) have a new, more intuitive and powerful user interface! You can filter on contact properties in addition to Custom Fields, access new data types for filtering, create filters using OR logic instead of being limited to AND, and more.
- You can now insert [Personalization](#) fields into the Subject line.

General Fixes

- **DESKTOP** Fixed an issue where Outlook would crash when adding invalid HTML from the Template Builder. 
- **DESKTOP ONLINE M365** Twitter icons have been updated to X in [Social Advocacy](#).
- **DESKTOP ONLINE M365** Fixed an issue where a failure occurred if "All Groups" was missing from the Address Book.
- **DESKTOP ONLINE M365** Fixed an issue where email domains in uppercase were not following Smarthost routes.
- **DESKTOP ONLINE** Fixed an issue where the status of Contacts was not being saved.
- **DESKTOP ONLINE** Fixed an issue where searching by tag would display "No Data" in the To column.
- **DESKTOP ONLINE M365** Fixed an issue where a timeout occurred because an ODATA request was unbounded.
- **DESKTOP ONLINE M365** Updated the Request Support feature to include the IP address, PoliteMail product platform, and the Outlook version.
- **ONLINE** A warning now displays if an Image is being blocked by CSP security. Fixed an issue where the Read Time was showing as very long.
- **ONLINE** Updates made to the new PoliteMail Builder folder panel to better fit content. An alert has also been added if a user tries to pin more than five folders.
- **ONLINE** Fixed an issue where a Message would not send when the Graph secret is incorrect with no error message.
- **ONLINE** Fixed an issue where an error page displayed after logging in via Safari.
- **M365** Updated so the user is prompted for confirmation before deleting Content.

Message Sending

- **DESKTOP** Fixed an issue where the user is not warned to switch to the PoliteMail server when sending with very large PoliteMail Lists.
- **ONLINE** Fixed an issue where sending a Saved Draft removed the entire Message body.
- **ONLINE** Fixed an issue where the font color and family would change after added text was removed.
- **M365** Fixed an issue where the progress bar would freeze when sending with large lists using Anonymous or Aggregate Measurement.

PoliteMail Builder

- **ONLINE** Updated numbers shown in Folders to be more legible.
- **ONLINE** Updated Brand Color swatches to be removable.
- **ONLINE** Fixed an issue where the toggle for the new PoliteMail Builder, when activated by the Admin, was unavailable.

Metrics

- **DESKTOP** Fixed an issue where counts were being counted twice if the Contact and the List used different casing (was case-sensitive).
- **DESKTOP ONLINE** Corrected inconsistencies in the display for values that had a trailing ".0" in some grids and reports.
- **DESKTOP ONLINE** Fixed an issue where the Contact Count is zero even though there are contacts that use the Custom Field.
- **M365** Fixed an issue where the Recipient Count was counting recipients twice.

Fixes with last 5.05 Release (5.05.3668)

General Fixes

- **DESKTOP ONLINE M365** Fixed an issue where a new user gets stuck at a loading screen when Auto Create OAuth Users is set to TRUE.
- **DESKTOP ONLINE M365** Fixed an issue where the system would hang when scheduling a send to multiple time zones.
- **DESKTOP** Fixed an issue where the Send Status would initially show as disabled for larger sends.
- **DESKTOP** Fixed an issue where the Social Advocacy icons appeared very large on a mobile device when added to a Template.
- **DESKTOP** Fixed an issue where Outlook would keep a draft of a message after sending a PoliteMail message from Drafts.
- **DESKTOP** Fixed an issue where a meeting invite would intermittently be sent twice.
- **ONLINE** Added line height control to the toolbar.
- **ONLINE** Fixed an issue where messages did not send and no error given if Graph credentials were incorrect.
- **ONLINE** Fixed inconsistencies between font styles in Brand Themes and the online toolbar.
- **ONLINE** Fixed inconsistencies with the Heat Mapping feature.
- **ONLINE** Fixed an issue where the email preview appeared stretched on a Mac (although the actual sent message was fine).
- **ONLINE** Fixed an issue where the data at the top of a Metrics Report was missing on a Mac.
- **ONLINE** Fixed an issue where Templates sent did not display when opened into a new window.