

# Invitation from a shared calendar doesn't look like it sent

Last Modified on 06/16/2025 10:39 am EDT

Applies To: ☒ PoliteMail Desktop ☐ PoliteMail Online ☐ PoliteMail M365

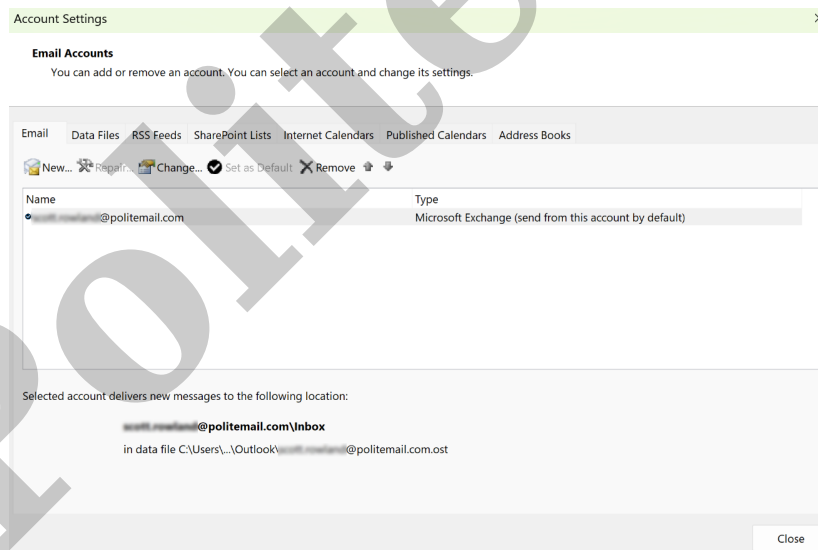
Version: ☒ 4.9 ☒ 5.0 ☒ 5.1+

**Situation:** You send a calendar invite from a shared calendar to a PoliteMail list. Although the invitation does appear in the recipient's inbox, it looks like a regular email message - there is no meeting information, and there are no Accept or Decline buttons.

**Solution:** This is due to a setting in Outlook that is turned on by default (some Microsoft support information can be found [here](#) and [here](#)). This setting changed via Outlook or via a Group Policy registry setting.

## Via Outlook

1. From Outlook, go to **File > Account Settings**. The Account Settings window opens.
2. Select the desired email account from the list, and click the 'Change...' button.



3. An Exchange Account Settings window appears. Click on **More Settings** in the bottom left. Another Microsoft Exchange window will appear.

- Click on the 'Advanced' tab.
- Uncheck the 'Turn on shared calendar improvements' checkbox, and then click 'OK', then 'Next', and then 'Done' to close all windows.

## via Group Policy Registry Setting

- Open Regedit and go to the following Registry path:

```
HKEY_CURRENT_USER\Software\Policies\Microsoft\Office\16.0\Outlook\Options\C  
alendar
```

- Edit the DWORD value of Rest UpdatesForCalendar and set it to 1, and click OK.

Note that this issue is only when sending from a shared calendar to a PoliteMail list.

