

What does it mean if there are sends that have not been processed yet?

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Applies To:  **PoliteMail Desktop**  **PoliteMail Online**  **PoliteMail M365**

Version:  **4.9**  **5.0**  **5.1+**

Processing Messages ×

This campaign has sends that have not been processed yet. Would you like to process it now?

OK

Cancel

If you receive a dialog box that says there are sends that have not been processed yet, it does not mean that your messages have not all been sent! Instead, it means that the Campaign metrics report has not been run since additional data has been received. Clicking 'OK' will update the reports for the messages in the Campaign so that the report is the most up-to-date.