I get blocked when I try to install Commlytics!

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The issue you're experiencing is likely because the Commlytics app needs to be allowed by your organization's Microsoft 365 (M365) administrator.

To resolve this, your M365 administrator will need to add Commlytics to the list of allowed apps in the Microsoft Teams admin center. Here are the steps they can follow:

- 1. Sign in to the Microsoft Teams admin center with admin credentials.
- 2. Navigate to Teams apps in the left-hand menu, then select Manage apps.
- 3. In the search bar, type "Commlytics" to locate the app.
- 4. Click on the Commlytics app to open its settings.
- 5. Ensure that the app is set to Allowed. If it's set to Blocked, change it to Allowed.

	Microsoft Teams adm	in center	
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ŵ	Dashboard		Manage apps
0	Settings & policies		Control which apps are available to install for people in your organization by allowing and blocking apps. You can also upload, approve, and publish custom apps made specifically for your organization to the app store. After managing apps on this gage.
200	Teams	~	use an app setup policy to pre-install apps for your users. Learn more about managing apps.
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B	Teams apps	^	Submitted custom apps Updated custom app
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	Permission policies		All apps All subscriptions
	Customize store		Browse by Everything V
	Meetings	~	🚓 Edit availability 🎋 Add to team 🖉 Customize 12 items
S	Voice	~	V Name Supported on () Available to () App status () Certification () Publisher
0	Locations	~	CommityLics CommityLics identifies trends using Sentiment Analysis

Additionally, if your organization uses app permission policies, the administrator should:

- 1. Go to Teams apps > Permission policies.
- 2. Edit the policy assigned to your users or create a new one.
- 3. Under Microsoft apps, make sure Commlytics is included in the list of allowed apps.