How do I create a Safe Links exception for PoliteMail?

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Creating Safe Links Exceptions

Safe Links is a feature in Microsoft Defender for Microsoft 365 which scans links in email messages, Teams, and other 365 applications during mail flow. This security feature is in addition to any other anti-spam or malware protection.

This means, however, that an exception will need to be made in order for PoliteMail to function properly. To do this, you will need to create a mail flow rule (also known as a transport rule) in the Exchange Admin Center.

Find out more about Microsoft Safe Links here.

Creating the Mail Flow Rule

- 1. Log into the Microsoft Exchange Admin Center. You will need to sign in with M365 Admin credentials.
- 2. Go to Mail Flow > Rules. A list of all current rules will be displayed in the main pane.

Exchange admin center	➢ Search (Preview)
=	Home > Rules
ŵ Home	O DLP policies and DLP-related conditions and actions in Mail flow rules are no longer supported and can no longer be created or edited in the Euchange Admin Center (EAC) or using Euchange Online PowerShell. We recommend migrating
Recipients	have migrated these rules presse delete them here in the EAC or via Howenheld. Learn more Migrate UV policies J No ULP-constitunger actions
Mailboxes	Rules
Groups	
Resources	Add, edit, or make other changes to your transport rules. Learn more about transport rules
Contacts	
🖾 Mail flow 🔨	+ Add a rule 🧷 Edit 🖒 Duplicatie 🕐 Refresh 🔨 Move up 🗸 Move down
Message trace	Status Rule Priority Stop processing rules Sure (gytes) Last execution Configuration suppo Unsupported reason
Rules	Disabled Sample fule 0 × 429 ✓
Remote domains	Number Complete A 19
Accepted domains	Usabled Sample fue 0 7. 423
Connectors	Disabled Sample fule 0 × 429 ✓
High Volume Email (Preview)	
Alert policies	
Se Roles V	
Li Migration	
Mobile	
🗠 Reports 🗸 🗸	
♀ Insights	
C Public folders	
organization V	
Settings	
Other features	
1 Microsoft 365 admin center	\blacksquare

- 3. Click '+ Add a rule'. A drop-down menu will appear showing commonly used rules, or you can create your own.
 - Select 'Create a new rule'.

Set Rule Conditions

The New transport rule window appears. Use the table below to enter the information in the relevant fields:

Field	Entry
Name	Give the rule a relevant name. We suggest something like "PoliteMail Safe Links Exception'.
Apply this rule if	Select 'The sender'. The 'Select one' field to the right will activate.
Select one #1	 Select 'IP address is in any of these ranges or exactly matches.' A side pane will appear for you to enter an IP address. Enter the PoliteMail
	IP address provided to you by the PoliteMail Support team.
Do the following	Select 'Modify the message properties'. The 'Select one' field to the right will activate.
Select one #2	 Select 'set a message header'. A sentence appears under the fields saying 'Set the message header Enter text to the value Enter text.
Enter text #1	Enter the header name: 'X-MS-Exchange-Organization-SkipSafeLinksProcessing'.
Enter text #2	Enter the header value, which in this case is '1'.
Except if	Ignore

×.

Set rule conditions

Name and set conditions for your transport rule

PoliteMail Safe Links Exception		D
Apply this rule if *		
The sender	\sim IP address is in any of these ranges or \vee] +
Sender's IP address is in the range '	'192.168.52.35'	
Do the following *		
Modify the message properties	✓ set a message header ✓	+
Modify the message properties Set the message header 'X-MS-Exc '1'	set a message header	+
Modify the message properties Set the message header 'X-MS-Exc '1' Except if	set a message header	+

- When finished, click Next.
- Click Next on the following screen as well to begin enforcement right away.
- Click Finish. After a while the rule will be saved and you can click 'Done' to return to the Rules list.

Testing the New Rule

You should now see the rule among the list of rules in the Exchange Admin Center.



All you need to do now is send a test message! A message sent from PoliteMail will use the IP address you entered in the rule. The rule will then set a custom header that tells Exchange to skip Safe Links for this message. Be sure to test thoroughly to make sure it works as expected!