# From Management

Last Modified on 05/23/2025 7:51 am EDT

#### Applies To: PoliteMail Desktop PoliteMail Online PoliteMail M365

#### Version: 4.9 5.0 5.1+

Starting with version 5.1 of PoliteMail, a new item has been added in the Account Settings called "Froms", which allows you to manage your From permissions in a more intuitive and powerful way.

Polite <i>Mail</i> ₽		
🖂 🖂 New Email		
Account	Froms	
Account	View and edit users From permissions. The current From verification mode is set to MANAGED, which allows an Admin	user to override From permissions. No verification for self is set to TRUE, which avoids the
Settings	their PoliteMail user account.	
Server Info	Search X (+) New From Actions V S Show My Froms New Message	
Measurement		
Users	From Email ↑ ∨ Approved Users ∨ Pending Users ∨	Is Ac V
Froms		× · · · · · · · · · · · · · · · · · · ·
Groups	🔕 anna an achailte an an 🖸 🐨 an a tarait	$\checkmark$
Custom Fields		$\checkmark$
Subscription		$\checkmark$
Archiving		✓
Tag Groups		
Personal Access Toke	3	$\checkmark$
O365 Measurement		
✓ Mailing Lists	0	$\checkmark$
✓ Content	3	$\checkmark$
✓ Campaigns	0	✓
✓ Results	C handless	$\checkmark$

- The table lists all From email addresses and who the approved and pending users of the email address are.
  - The layout of this table will vary depending on the current From Verification mode that is set.

### **Toolbar Options**

- The Actions button also gives options to view or hide Froms that are currently unassigned, or to resend an approval request.
- The 'New Message' button allows you to select a From address and create a message from it. This button is not available on PoliteMail for the Outlook desktop.
- The 'New From' allows you to create a new From address.
- In addition, there is a "Show my Froms" button in the toolbar that allows the user to quickly view all the From email addresses they are authorized to use. To view all the Froms again, go under the Actions button to clear all filters.

## **Editing From Permissions**

- From the Froms screen, click on any From address to open the panel on the right.
- In the Approved Users list, you can enter the name of anyone else to add or click the x next to a listed name to remove them. Then click 'Save'.

## From Verification Modes

There are three From Verification Modes available in PoliteMail under **Settings > Server > Enforcement.** Note that this setting is available only to a System Administrator. SysAdmins may also enter a string to restrict From addresses to a specific domain.

**None:** From settings are not validated.

**Managed (default):** Admins can override From permissions.

Strict: From permissions cannot be overridden at any time.

el on the	Edit From Permission	×
	From Email	
and ar click	didthiswork@politemail.com	
	Display Name	
	didthiswork@politemail.com	
	Approved Users	
	Marie Curie × Isaac Newton ×	
	Michael Scott ×	
	Pending Users	_
tings >		
n		
ses to a		
Ť		
	Save	