

Where can I find the latest release notes for PoliteMail?

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Release Notes

5.10
Version

Announcing version 5.10 of PoliteMail! In addition to a wide variety of bug fixes and performance improvements, the PoliteMail Builder for PoliteMail Online has been completely overhauled with a brand-new interface and better performance.

Release: 5.10.4134.5154 Fixes prior to this build are listed at towards bottom of this article.

Updates With This Release

Enhancements

- **Filtered Lists** have a new, more intuitive and powerful user interface! You can filter on contact properties in addition to Custom Fields, access new data types for filtering, create filters using OR logic instead of being limited to AND, and more.
- You can now insert Personalization fields into the Subject line.

General Fixes

- **DESKTOP** **ONLINE** Fixed an issue where the status of Contacts was not being saved.
- **DESKTOP** **ONLINE** Fixed an issue where searching by tag would display "No Data" in the To column.
- **DESKTOP** **ONLINE** **M365** Fixed an issue where a timeout occurred because on ODATA request was unbounded.
- **DESKTOP** **ONLINE** **M365** Updated the Request Support feature to include the IP address, PoliteMail product platform, and the Outlook version.
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- **ONLINE** Fixed an issue where a Message would not send when the Graph secret is incorrect with no error message.
- **ONLINE** Fixed an issue where an error page displayed after logging in via Safari.
- **M365** Updated so the user is prompted for confirmation before deleting Content.

Message Sending

- **DESKTOP** Fixed an issue where the user is not warned to switch to the PoliteMail server when sending with very large PoliteMail Lists.
- **ONLINE** Fixed an issue where sending a Saved Draft removed the entire Message body.
- **ONLINE** Fixed an issue where the font color and family would change after added text was removed.
- **M365** Fixed an issue where the progress bar would freeze when sending with large lists using Anonymous or Aggregate Measurement.

PoliteMail Builder

- **ONLINE** Updated numbers shown in Folders to be more legible.
- **ONLINE** Updated Brand Color swatches to be removable.
- **ONLINE** Fixed an issue where the toggle for the new PoliteMail Builder, when activated by the Admin, was unavailable.

Metrics

- **DESKTOP** Fixed an issue where counts were being counted twice if the Contact and the List used different casing (was case-sensitive).
- **DESKTOP** **ONLINE** Corrected inconsistencies in the display for values that had a trailing ".0" in some grids and reports.
- **DESKTOP** **ONLINE** Fixed an issue where the Contact Count is zero even though there are contacts that use the Custom Field.
- **M365** Fixed an issue where the Recipient Count was counting recipients twice.

Previous Fixes and Enhancements in version 5.10

Enhancements

- The new PoliteMail Builder is available for PoliteMail Online! In addition to an overhauled, more intuitive interface, the new Builder includes many new features as well, including more template options, more tools, and folders to organize your content.



General Fixes

- **DESKTOP** **ONLINE** **M365** Twitter icons have been updated to X in Social Advocacy.
- **DESKTOP** **ONLINE** **M365** Fixed an issue where a failure occurred if "All Groups" was missing from the Address Book.
- **ONLINE** A warning now displays if an Image is being blocked by CSP security.
- Fixed an issue where the Read Time was showing as very long.
- **ONLINE** Fixed an issue where messages would not send if the Graph secret was incorrect.
- **ONLINE** Updates made to the new PoliteMail Builder folder panel to better fit content. An alert has also been added if a user tries to pin more than five folders.
- **DESKTOP** **ONLINE** **M365** Fixed an issue where email domains in uppercase were not following Smarthost routes.
- **DESKTOP** Fixed an issue where Outlook would crash when adding invalid HTML from the Template Builder.



Fixes with last 5.05 Release (5.05.3668)

General Fixes

- **DESKTOP ONLINE M365** Fixed an issue where a new user gets stuck at a loading screen when Auto Create OAuth Users is set to TRUE.
- **DESKTOP ONLINE M365** Fixed an issue where the system would hang when scheduling a send to multiple time zones.
- **DESKTOP** Fixed an issue where the Send Status would initially show as disabled for larger sends.
- **DESKTOP** Fixed an issue where the Social Advocacy icons appeared very large on a mobile device when added to a Template.
- **DESKTOP** Fixed an issue where Outlook would keep a draft of a message after sending a PoliteMail message from Drafts.
- **DESKTOP** Fixed an issue where a meeting invite would intermittently be sent twice.
- **ONLINE** Added line height control to the toolbar.
- **ONLINE** Fixed an issue where messages did not send and no error given if Graph credentials were incorrect.
- **ONLINE** Fixed inconsistencies between font styles in Brand Themes and the online toolbar.
- **ONLINE** Fixed inconsistencies with the Heat Mapping feature.
- **ONLINE** Fixed an issue where the email preview appeared stretched on a Mac (although the actual sent message was fine).
- **ONLINE** Fixed an issue where the data at the top of a Metrics Report was missing on a Mac.
- **ONLINE** Fixed an issue where Templates sent did not display when opened into a new window.