

What does it mean if a User is marked Inactive?

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Applies To: PoliteMail Desktop PoliteMail Online PoliteMail O365

Version: 4.94 4.97 5.0+

When viewing a list of users under Account, you can click on any user to view their details and see a checkbox to indicate if the User is active or not.

The screenshot shows the PoliteMail interface with a list of users and an 'Edit User' modal. The 'Edit User' modal has a checkbox for 'Active' which is checked.

Email	First Name	Last Name	Role	Business	Region
mgp@company.com			System Administra...	Unassigned	Unassigned
Abbie.Stewart@company.com	Abbie	Stewart	User	Unassigned	Eastern
Adam.Hersey@company.com	Adam	Hersey	Administrator	Unassigned	Unassigned
Alisa.Carbone@company.com	Alisa	Carbone	System Administra...	Unassigned	Unassigned
Artsiom.Khabibulin@company.com	Artsiom	Khabibulin	System Administra...	Unassigned	Unassigned
Ashley.Varney@company.com	Ashley	Varney	Administrator	Unassigned	Unassigned
Ben.Tully@company.com	Ben	Tully	User	Unassigned	Unassigned
Benjamin.Tully@company.com	Benjamin	Tully	Administrator	Unassigned	Unassigned
Rob.TheMallman@company.com	Rob	TheMallman	User	Unassigned	Unassigned
Bobby.Tester@company.com	Bobby	Tester	User	Unassigned	Unassigned
Cameron.Davison@company.com	Cameron	Davison	System Administra...	Unassigned	Unassigned
Chad.Letourneau@company.com	Chad	Letourneau	System Administra...	Unassigned	Unassigned
Charles.Dixon@company.com	Charles	Dixon	None	Unassigned	Unassigned

Edit User

First Name: Alexi

Last Name: Amarov

Email: saamarov@company.com

Phone: []

Reset Password

Require Password Reset: False

User Type: System Administrator

Business: Unassigned

Region: Unassigned

Send Setup Email: No

Active

Save Cancel

Users marked as Inactive:

1. Are no longer able to log in,
2. No longer count as a license under your account, and
3. Any content the inactive user has created will still display and list them as the owner.