

How do I change, edit, disable, or delete a scheduled message?

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Accessing and Editing a Scheduled Message

1. **Select** the PoliteMail tab within your Outlook window.
 2. Select **Campaigns > Scheduled Sends**.
 3. Click the desired Scheduled Message.
 - o **Version 5.0:** Click on the selected message to open up scheduling options, including subject line, scheduled date and time, and/or from email. Click Save when you are done making changes.
 - o **Version 4.9+:** Click the Edit button to open up scheduling options, including subject line, scheduled date and time, and/or from email. Click Save when you are done making changes.
- NOTE** If you needed to change the order of your sends, you can edit the send times so messages go out in your preferred order. **You can not change the content of the scheduled send. If you need to change the content, you would have to delete this send and compose and schedule a new one.**
4. With the message selected you can also send a **Preflight Test Send**.

Enabling/Disabling a Scheduled Message

If you need to stop a send, you can disable it. Please note that you can not do this if the message is already in the process of being sent.

Version 5.0: Click the message to open the Edit dialog box. Uncheck the enabled box. This will disable the send.

Version 4.9+: Click the message and then the 'Edit' button. Click the button in the second column (an envelope icon with a clock on it) to disable the send.

Disabled Scheduled Sends will still be in Scheduled Sends and you can enable it by checking it again once

you are ready for it to go out. If it's past the message's scheduled send time, it will send out immediately.

Campaigns Scheduled Sends

Scheduled Sends

Use the list below to manage the scheduled sends on the PoliteMail server.

Search... PreFlight Test Send Actions Delete

Enabled	Subject	Send Date	From Email	Recipients	Owner	Campaign
<input checked="" type="checkbox"/>	Test	6/21/2021	admin.user@politemail.com	1	Alan Cantano	
<input checked="" type="checkbox"/>	Test to schedule test	6/21/2021	admin.user@politemail.com	1	Alan Cantano	Test Test Campaign on P...
<input type="checkbox"/>	Update Emergency Contact Info	6/21/2021	admin.user@politemail.com	1	Tom Strohbe	
<input type="checkbox"/>	Test 8	6/21/2021	admin.user@politemail.com	1		
<input type="checkbox"/>	Test 9	6/21/2021	admin.user@politemail.com	1		
<input type="checkbox"/>	Test 10	6/21/2021	admin.user@politemail.com	1		

Scheduled Send

Subject
Update Emergency Contact Info

Send Date
Mon Jun 21 2021

Send Date
10:00AM

From Email
admin.user@politemail.com

Business
Unassigned

Region
Unassigned

Owner
PoliteMail Admin

Campaign

Enabled

Save Cancel

Deleting a Scheduled Message

To delete a scheduled send, go to **PoliteMail > Campaigns > Scheduled Sends**. Click on the message you want to delete and click the **Delete** button next to **Actions** (in **version 4.9+**, click the 'x' button). When you delete a scheduled send, it will prevent the email from going out.

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