

# Adding an Animated GIF to PoliteMail

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PoliteMail supports adding animated GIFs to Outlook emails, however, animated GIFs are not supported in Outlook 2007-2016. Here is a handy reference chart that shows which Email Clients support animated GIFs.

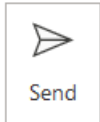
Email Client	Animated GIFs Supported?
Apple Mail	Yes
Outlook 2003	Yes
Outlook 2007 - 2016	No
Outlook 2018	Yes
Outlook 2019 / On-Premise Installations	No
Outlook for OSX	Yes
Outlook.com	Yes
Microsoft 365 v1904+	Yes
Lotus Notes 8, 8.5	Yes
Gmail	Yes
AOL	Yes
Yahoo	Yes
Android (native & Gmail)	Yes
iPhone (native & Gmail)	Yes

For Outlook 2007 - 2016 desktop recipients, the animated GIF will display the first image.

## Adding an animated GIF to a PoliteMail email

1. Create the GIF animation and save it as a GIF. When creating the animated GIF, you will want to make the first frame something engaging that works on all viewing devices. Do not leave the first frame blank.
2. Now go to **Outlook > New Email> POLITEMAIL** and choose **Add Image**. Navigate to your saved GIF file.

Your animated GIF will now be added to your message.



To

Cc

Subject

A large rectangular frame containing a blue envelope icon with a face. The frame has eight circular handles at the corners and midpoints of the sides. A small icon of a blue envelope is in the top right corner of the frame, and a play button icon is in the bottom left corner.

