How to Use Direct Replies To
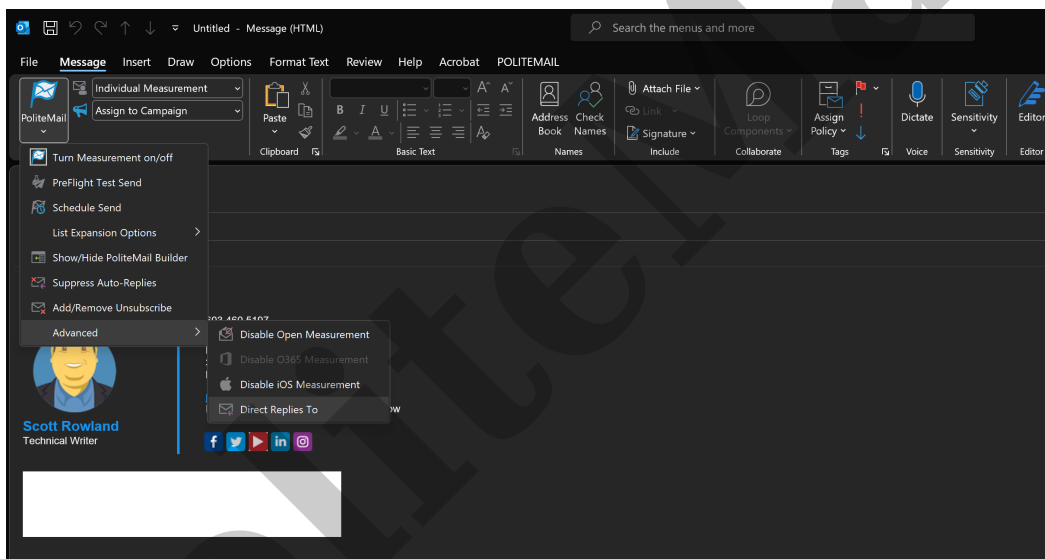
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Applies To: ■ **PoliteMail Desktop**   ■ **PoliteMail Online**   ■ **PoliteMail M365**

Version: ■ **4.9**   ■ **5.0**   ■ **5.1+**

A user can specify a different inbox for bounces to be returned to. Using this method, you can keep one sending account free from any undeliverables, and use a separate sending account to monitor bounces.

1. Open a New Message in PoliteMail. Under the PoliteMail flag pull-down menu, choose **Advanced** > **Direct Replies To** (**Return Path** in v4.9).

2. Now specify which email address from your Global Address Book you'd like the bounces to be returned to. Check **Set as default** if you always want bounces to go to this address.