Windows Defender Users Get False Positive Trojan When Downloading The Client

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Clients using Windows Defender who attempt to load the client.zip file will receive a false/positive trojan warning as follows:

The client .zip file does not contain a trojan. To our knowledge, only Windows Defender is flagging the file as a trojan; more robust detection programs pass the .zip file. There is only a small group of customers that use Windows Defender.

Customers can use any other robust detection tool, like MalwareBytes, or Avast to validate the security of PoliteMail's client zip file.

The next release of PoliteMail, (PoliteMail V 4.8), will not be affected by this false positive.

If you wish to remove the client zip file from your version of the application, please contact your IT administrator to obtain a new file.