PoliteMail is Unable to Add the Watch Folder at this time

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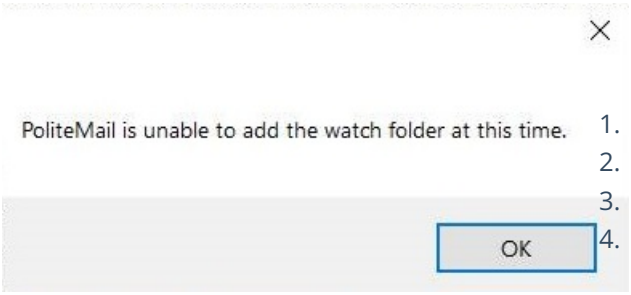

If you receive an error message regarding a watch folder, it is usually related to a shared mailbox.

1. Go to **PoliteMail** > **Account Settings** > **Preferences.**
2. Scroll down to Monitor Other Inboxes.
3. Select the secondary Inbox folder and click **Remove.**
4. Then try to re-add it by clicking **Add** and select the secondary Inbox folder.

This should resolve the problem. If you are still experiencing this error, please use the Request Support button to submit a ticket to support.