Campaigns Has No Sends Processed

You will receive this message when creating a Campaign from an Account Report.

The Archive Service creates and Campaign and links the messages. The process may take some time depending on what you have set for your Archiving time. Most organizations have set their archiving service to run overnight to compensate for the process-intensive operation. As a best practice, generate your Campaigns from your Account Reports at the end of the day to get results the next day after PoliteMail has archived your data.

You will continue to see this message in your Campaigns until the report has finished processing.

Please note that only Admins can set Archiving times.